

City & Town

DECEMBER 2009 VOL. 65, NO. 12

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FEATURES

- 7 League VP touts hometown**
Take a tour of Jacksonville with League District 2 Vice President, Alderman Reedie Ray.
- 10 Hot Springs hosts Sister Cities**
Seven Arkansas cities and towns, from Little Rock to tiny Gilbert, participate in Sister Cities International, and in October Hot Springs hosted a one-day meeting to promote the successful program.
- 11 League president named to NLC Board**
Fort Smith Vice Mayor and League President Gary Campbell has been named to the National League of Cities' 2010 Board of Directors.
- 18 Agenda expands for 2010 Winter Conference**
The list of speakers and topics continues to grow for the League's fast-approaching 2010 Winter Conference, Jan. 13-15 in Little Rock. Check out the tentative agenda and make plans to join us.

Correction

The human resources article on page 12 of the November issue of *City & Town* references illness reporting requirements for OSHA. Municipal governments are not governed by OSHA.

City & Town

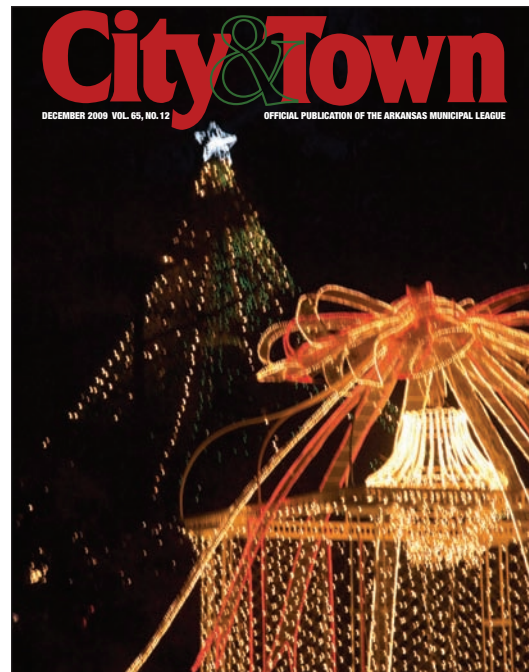
Publisher
Don Zimmerman

Editor
Andrew Morgan

Communications Director
Whitnee V. Bullerwell

Publishing Assistant
Debby Wilkins

Here's where to reach us:
501-374-3484 • FAX 501-374-0541
citytown@arml.org • www.arml.org



ON THE COVER—A rainy November night didn't keep visitors from enjoying the more than 1.7 million holiday lights filling the canopy and trails at Hot Springs' Garvan Woodland Gardens. The lights will be on display through Dec. 31. Read inside about League District 2 VP Reedie Ray, Arkansas's Sister Cities involvement and the growing agenda for the upcoming League Winter Conference.—atm

DEPARTMENTS

<i>Arkansas Municipal Officials Directory changes</i> . . .	39
<i>Attorney General Opinions</i>	28
<i>Calendar</i>	21
<i>Economic Development</i>	36
<i>Grant Money Matters</i>	40
<i>Health Benefit Fund Provider Changes</i>	44
<i>League Officers, Advisory Councils</i>	5
<i>Municipal Mart</i>	50
<i>Municipal Notes</i>	24
<i>Planning to Succeed</i>	32
<i>President's Letter</i>	6
<i>Professional Directory</i>	48
<i>Sales Tax Map</i>	41
<i>Sales Tax Receipts</i>	42
<i>Urban Forestry</i>	34
<i>Your Health</i>	38

Cover Photo by Andrew Morgan, League staff

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Dear Friends,

Basketball is here, the Holiday Season is here, and an excellent Winter Conference can't be far behind.

The Oct. 28 emergency preparedness seminar at the League's North Little Rock headquarters was standing room only. The attendance alone indicates that there is an increasing awareness of the need for every community to pre-plan and prepare for dealing with any disastrous situation in your area. With a well thought out plan, you are able to react faster with better results that benefit the citizens.

The Executive Committee had a good meeting on Nov. 19. The Advisory Councils gave excellent reports, the League finances are in good shape and the budget was approved. Topics discussed included improved local street funding, elected official certification and several legislative items. A resolution affirming the mission and purpose of the League was passed.

We had a large Arkansas contingent at the NLC Congress of Cities in San Antonio in November. The speaker list was outstanding and included William Freund, chief economist emeritus, New York Stock Exchange; Ed Begley Jr., actor and environmental activist, Los Angeles, Calif.; and Doris Kearns Goodwin, author and presidential historian, Boston.

All of these speakers offered interesting and informative comments about their areas of expertise. These and other sessions can be viewed on NLCTV.org.

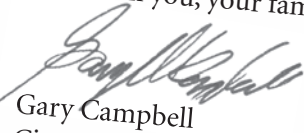
A sample of the workshops included one that dealt with maximizing your city's assets (see www.Livable.com for details), and another workshop entitled "Practical Strategies to Attract Economic Investment," which described a self-assessment tool developed at Northeastern University in Boston. See www.EconomicDevelopment.NEU.edu or its presentation on NLCTV.org for more details.

I was privileged to be elected to the NLC Board of Directors to represent the Arkansas League. I encourage anyone interested in gaining more perspective of the national scene to get involved with any of the NLC Policy and Advocacy Committees. They take a little time, but you learn so much and build a personal perspective on municipal challenges. My experience has been very enlightening to better understand how Washington, D.C., impacts Arkansas and our communities. If you would like to know how to get involved, contact Don Zimmerman or myself.

Don't forget to register for the League Winter Conference in January. The League staff is working hard to make it a great meeting. The speaker list continues to grow with great guests. This will also give us an opportunity to interface with our senators and representatives, who are preparing for the historic first "fiscal" legislative session.

In reflecting over the past year, I'm reminded of a Lou Holtz quotation: "We aren't where we want to be, we aren't where we ought to be, but thank goodness we aren't where we used to be." Applied to our economic condition, hopefully 2010 will show us the upside of the downturn.

I wish you, your family and community a wonderful Holiday Season.



Gary Campbell
City Director/Vice Mayor, Fort Smith
President, Arkansas Municipal League



Jacksonville's 'people person' keeps things moving

By Andrew Morgan, League staff



PHOTOS BY ANDREW MORGAN, LEAGUE STAFF

Reedie Ray, left, has a good working relationship with Mayor Gary Fletcher, right. The two were fellow alderman on the Jack-

sonville City Council before Fletcher was recently elected mayor, succeeding longtime Mayor Tommy Swaim, who retired this year.

Spend any amount of time with Jacksonville Alderman and League District 2 Vice President Reedie Ray and it becomes clear why he's held public office for two decades.

His love for his community is evident in everything he does.

"Any given day, my day starts at the Rec Center," Ray says. Most mornings he's there before the guard unlocks the doors at 6 a.m. Ray goes every day to visit with people at the center, to see what's going on in the community.

"I'm just a people person," Ray says as we tour the Pulaski County city of nearly 30,000 just north of Little Rock.

His rounds don't stop at the municipal recreation center. He spends time each day driving through his

ward, Ward 1, the city's largest, and visits with the citizens and businesses. If folks have issues to address, he's ready to listen. "I don't duck and dodge."

Ray's family moved to the area in the 1930s, arriving on a wagon train. He was born and raised in Jacksonville. Actually, to be more accurate, he was born and raised in a neighborhood just outside of town that has since been annexed.

"I just moved up the road a little bit," he says.

Ray has worked at nearby Remington for 39 years in the manufacturer's power plant.

Ray believes Jacksonville should not be viewed as a bedroom community to its larger, southern neighbors. It has a strong presence in its own right, he says, with a strong business base and a great



Jacksonville looks forward to opening its new community center, seen here in an artist's rendering.

community spirit. He's seen the community grow substantially in his time in office.

"When I first came to office, we were robbing Peter to pay Paul," Ray says. The city has adhered to a pay-as-you-go philosophy in recent years and is nearly debt-free, he's proud to say. Jacksonville has seen many municipal improvements in recent years, including an expanded city park system, a new main library, a new city hall, recreation center and more. And there is more growth on the horizon.

The city has broken ground on a new community center. And a new education center, the first of its kind in the country, is in the works as a result of a partnership with the Little Rock Air Force Base. Five colleges will be represented at the center, which will

provide local educational opportunities for citizens, military personnel and more.

Ray is also excited about the possibility of Jacksonville becoming the new home of the Arkansas State Fair, which is contemplating a move from Little Rock. The city has a design and a location ready to go and will be pitching their plan next year.

Ray credits his success as a public servant and his city's many successes with the good relationship he shares with both the people and the good relationship the city council and mayor share.

"Whatever's best for the city, we agree on it."



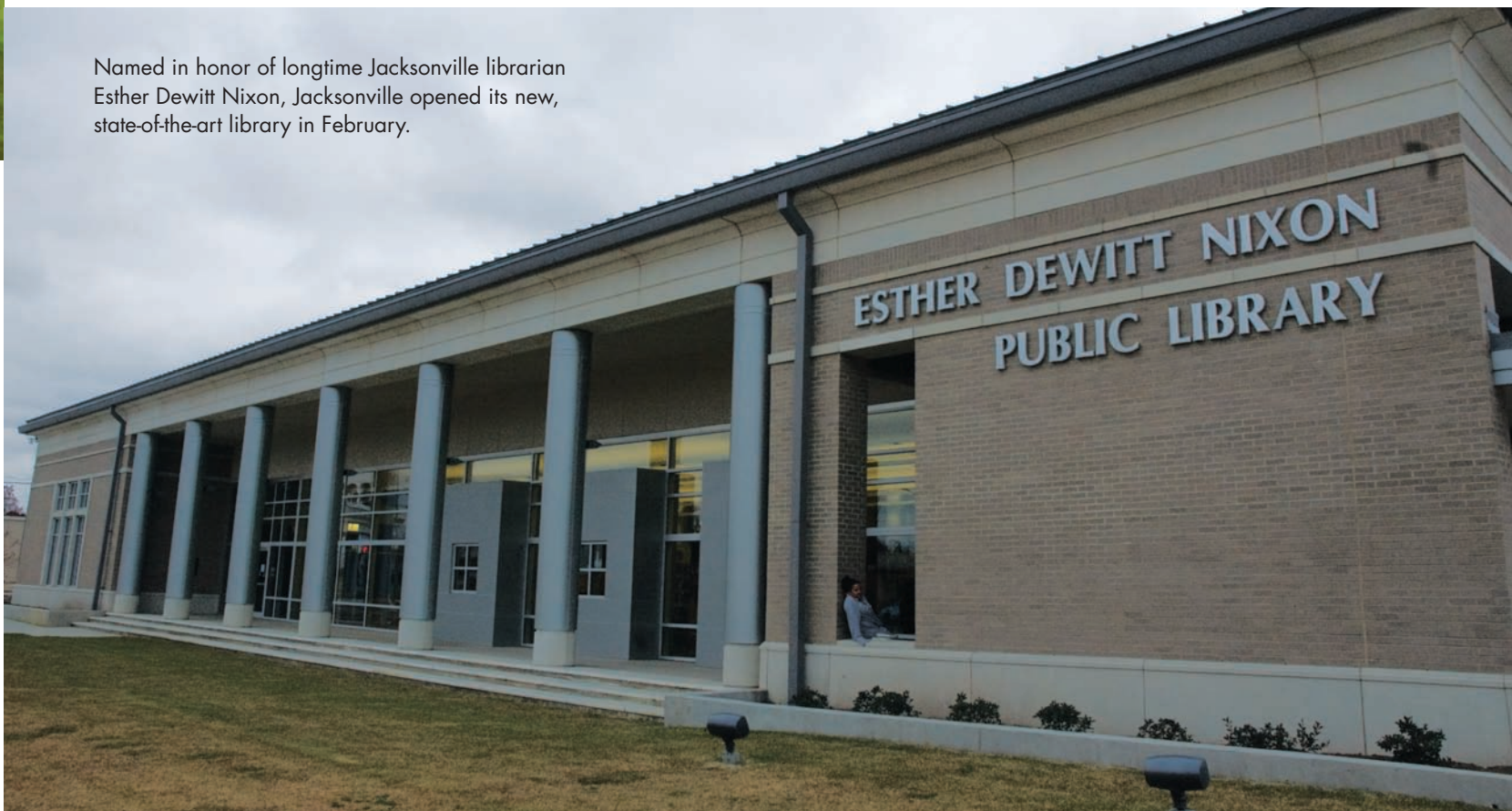


The Vietnam-era F-105 fighter-bomber makes a soaring landmark at the entrance to the Jacksonville Museum of Military History. Ray, at right, stands at the museum's entrance. The city has a long



military history, going back to the Civil War when Confederate troops made a stand at Reed's Bridge and kept the Union from attacking Little Rock.

Named in honor of longtime Jacksonville librarian Esther Dewitt Nixon, Jacksonville opened its new, state-of-the-art library in February.



Sister Cities meeting keeps Eisenhower's dream alive

By Sherman Banks

To further the dream of President Dwight D. Eisenhower to join U.S. cities and international cities one individual and one community at a time for world peace, Arkansas Secretary of State Charlie Daniels hosted a one-day Sister Cities meeting Oct. 1 in Hot Springs. Community leaders from across the state gathered to talk about building relationships to promote peace and break down stereotypes.

Seven cities in Arkansas have gained through their relationships with international cities. They have been enriched through educational and cultural exchanges or they have gained economically. Each relationship is unique and hinges on the agreements made between domestic and international municipalities.

Several key topics were covered during the one-day conference with speakers from local, state and international government. Secretary Daniels opened the conference, followed by an overview on how to



Mexican Consul General Andres Chao addresses immigration issues at a luncheon during the Sister Cities meeting.

Little Rock has student exchange programs each year with Uiwang City, South Korea. Bob Callans of the Little Rock Sister Cities Commission and Hanam City liaison moderated a session on Arkansas's partnerships with South Korea.

Since the Hispanic population in Arkansas has grown substantially in the last 10 years, Andres Chao, Consul General of the Mexican Consulate in Little Rock, discussed during lunch U.S.-Mexico relations and the role Sister Cities has played and continues to play in dispelling the myths about Mexican immigration into the U.S. over the last 10 years.

Africa is beginning to take an active role in the sister city family. The opportunities for sister city relationships in Africa was presented by Princess Deun Ogulana, founder of African Women's Health Project International. Representatives from the cities of Hot Springs and North Little Rock talked about their sister city programs. Hanamaki, Japan, has had a long-time partnership with Hot Springs, and North Little Rock has a vibrant partnership with both Uiwang City, South Korea, and Uruapan, Mexico.

Misty Borkowski, chair of the Little Rock Sister Cities Commission, explained how to form a sister city. Each sister city relationship is unique, and regardless of the differences, there needs to be mutual compatibility between the U.S. and international cities. Trust between the two cities must be foremost and should precede compatibility.

Gilbert, one of the smallest cities in Arkansas, has



PHOTOS BY SHERMAN BANKS

Arkansas Secretary of State Charlie Daniels welcomes attendees to the Sister Cities meeting.

conduct a trade mission presented by Boon Tan, director of Asia trade development with the Arkansas World Trade Center, and Bryan Barnhouse, Global Business Development Asia, Arkansas Economic Development Commission.

Attendees had the chance to interact with Mehmet Ulupinar, director of Raindrop Turkish House in Little Rock as she talked about opportunities for sister city relationships in Turkey. Partnerships with South Korea have also played an active role in Arkansas's Sister Cities program. Little Rock has had a long time relationship with Hanam City, South Korea, and North

Gary Campbell elected to NLC Board of Directors


Fort Smith Vice Mayor and League President Gary Campbell was elected to the 2010 Board of Directors of the National League of Cities during its Congress of Cities and Exposition in San Antonio, Texas, Nov. 10-14.

Campbell was one of 23 new Board members elected at the meeting. The Board meets throughout the year and leads the organization by shaping priorities and directing the advocacy, research and membership activities of NLC.

The election concluded NLC's 2009 Congress of Cities, attended by nearly 3,000 delegates. The delegates also elected new officers for the coming year, including Riverside, Calif., Mayor Ronald O. Loveridge as president; Charlotte, N.C., Alderman James Mitchell Jr. as 1st vice president; and Willmar, Minn., Mayor Lester J. "Les" Heitke

as 2nd vice president.

The Congress of Cities is NLC's annual conference for city leaders. It encourages city leaders to exchange best practices and new program ideas that provide economic opportunities and allow more effective interaction with state and federal agencies.

The National League of Cities is the nation's oldest and largest organization devoted to strengthening and promoting cities as centers of opportunity, leadership and governance. NLC is a resource and advocate for 19,000 cities, towns and villages, representing more than 218 million Americans. 




Campbell

developed a sister city relationship with Bride, Isle of Man, in the United Kingdom, and they have created a fundraising cookbook to support their activities. Fort Smith's sister city relationship with Cisterna, Italy, is predicated on a shared WWII-era military experience. Little Rock's first and longest standing sister city relation with Kaohsiung, Taiwan, was established through the medical campus of UAMS and Kaohsiung's medical campus. The most obvious relationships are usually centered around cultural and educational exchanges and economic and tourism development.

The seven cities in Arkansas that are now active in

sister cities are Little Rock with five sister cities and two friendship cities; North Little Rock with two sister cities; Fort Smith, Hot Springs, Pine Bluff, Gilbert, and Springdale, each with one sister city.

You too can have a viable and vibrant program in your community that will mutually enrich both cities' citizenry through education, culture and economic development. For more information, please contact Sherman Banks, International Economic and Tourism Consultant, 501-376-8193, or e-mail sbanks@aristotle.net. You can also mail inquiries to P.O. Box 165920, Little Rock, AR 72216. 

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Leroy Donald named John K. Woodruff Award winner



Bill Donald, second from left, brother of the late Leroy Donald, accepts the IABC/Arkansas's John K. Woodruff Award from Bronze Quill Awards ceremony emcee Neal Moore, left, presenter Her-

bie Byrd, second from right, and IABC/Arkansas President Julie Johnson Thompson, right.

The Arkansas chapter of the International Association of Business Communicators (IABC/Arkansas) has awarded the late Leroy Donald, a noted print journalist for more than 40 years, with its 2009 John K. Woodruff Award for Lifetime Achievement at the organization's Bronze Quill Awards Ceremony, held Oct. 27 in Little Rock.

Donald wrote for both the Arkansas Gazette and the Arkansas Democrat-Gazette in his long career. His brother, Bill Donald, accepted the award. The award is named for John K. Woodruff, who was a longtime Gazette reporter and former League communications coordinator and editor of *City & Town*. Woodruff died in 2007.

At the awards ceremony, IABC/Arkansas named Little Rock Police Public Affairs Director Lt. Terry Hastings its 2009 Communicator of the Year.

"The Bronze Quill Awards allow us to recognize the best work in terms of both creativity and execution in the field of business communication," said Julie Johnson Thompson, 2009 president of IABC/Arkansas and director of communication at the Arkansas Department of Education. "In addition to celebrating the Bronze Quill winners, it was especially rewarding to honor Terry Hastings and Leroy Donald for their significant accomplishments to the industry."



Attention law enforcement officers: Taser target zone revised

Taser International, makers of Taser brand electronic control devices (ECDs), in October released a training bulletin outlining new best practices for law enforcement officers and other users of the devices. New training guidelines recommend that the officer or other ECD user target the device at the lower torso rather than the chest. The change is a result of concerns that discharging the device into the chest area may contribute to sudden cardiac arrest or other life-threatening event. The risk of such an event remains “extremely low,” according to the ECD maker.

According to Taser International, the revision will:

- Improve the effectiveness of Taser deploy-

ments—Taser is more effective when engaging the muscles of the pelvic triangle.

- Increase the safety margins of Taser—Move the targeting area away from the heart to decrease the possibility of a cardiac event. Lowering the targeting area moves probe deployments lower to reduce the risk of a probe striking the throat, face, eyes and breast.
- Enhance the ability to defend such cases in post-event legal proceedings.

To view the complete training bulletin online, visit Taser.com.



Visit Us.
www.arml.org

CLE offered at League conference

Six (6) hours of continuing legal education (CLE) will be available for city attorneys who attend the Arkansas Municipal League’s 2010 Winter Conference, Jan. 13-15, 2010, at the Statehouse Convention Center in Little Rock. The Arkansas City Attorneys Association (ACAA) sponsors the CLE. All CLE will occur on Friday, Jan. 15 in the Riverview Room of the Peabody Hotel.

Jason Carter, North Little Rock city attorney, and ACAA president, urges members and non-members to register for the conference as soon as possible. A registration form is in this issue of *City & Town*. Copies also are being mailed to city attorneys.

CLE topics are selected based on requests from our city attorney members and will include clean-up liens, an update on the FOIA, new seat belt laws, jail fines and court funding, the Red Flag Rule (FACTA), internal investigations and one (1) hour of ethics.

To attend the CLE program, registration is required at the League Conference. For registration information, call Whitnee Bullerwell at 501-374-3484, Ext. 206. For CLE information, call Mark Hayes, ACAA secretary/treasurer and League general counsel, at 501-978-6102 or his assistant, Jamie Adams, at 501-978-6124.



The must-have reference for every city hall in Arkansas

The new 2009-2010 edition of the *Handbook for Arkansas Municipal Officials* has arrived. The *Handbook* compiles state laws affecting Arkansas municipalities, including the newest laws from the 2009 legislative session.

This is the most complete publication on municipal law and city government in Arkansas. You may order and pay for your copy online via Visa or MasterCard by visiting the Publications page at www.arml.org, or use the order form below.



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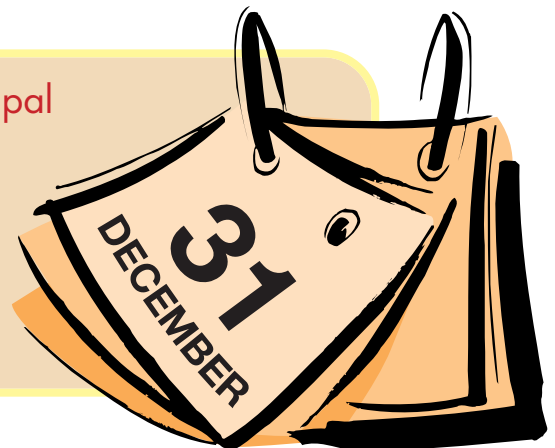
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The deadline for enrollment in the Arkansas Municipal League 2010 Municipal Officials and Department Heads Accidental Death and Dismemberment Plan is Dec. 31, 2009.

Contact Tammie Williams at 501-374-3484, Ext. 216, or e-mail twilliams@arml.org.





2010 Winter Conference

Peabody Hotel/Statehouse Convention Center
January 13-15, 2010

REGISTRATION

Registration and payment must be received in League office by Friday, December 11, 2009, to qualify for advance registration.

Advance registration for municipal officials	\$100
Registration fee after December 11, 2009 , and on-site registration for municipal officials . . .	\$125
Spouse/guest registration	\$50
Child registration	\$50
Other registrants	\$150
Wednesday Night Banquet only	\$25

- Registration will be processed **ONLY** with accompanying payment in full. Make checks payable to the Arkansas Municipal League.
- Registration includes meals, activities and a copy of **Handbook for Arkansas Municipal Officials, 2009-2010 edition**.
- No daily registration is available.
- Registration must come through the League office. No telephone registrations will be accepted.
- **No refunds after December 11, 2009.**
- Cancellation letters must be postmarked by **December 11, 2009.**

HOTEL RESERVATION

Hotel Room Rates

Peabody Hotel (headquarters hotel)		
Single/ Double	\$119	Check-in 3 p.m.
Capital Hotel		
Single/Double	\$149	Check-in 3 p.m.
Doubletree Hotel		
Single/Double	\$109	Check-in 3 p.m.
Wyndham Hotel		
Single/Double	\$99	Check-in 3 p.m.

- Cut-off date for hotel reservations is **December 11, 2009.**
- Rooms in Little Rock are subject to an 11.5 percent tax.
- Rooms will be held until 6 p.m. and then released unless guaranteed by credit card.
- Contact the hotel directly to make changes or cancellations in hotel accommodations.
- Hotel confirmation number will come directly from the hotel.
- Please check on cancellation policy for your hotel.

TWO WAYS TO REGISTER

1 Register online at www.arml.org and pay by credit card.

OR

2

Complete the steps and **mail with payment** to:
ARKANSAS MUNICIPAL LEAGUE
Attn: 2010 Winter Conference
P.O. Box 38
North Little Rock, AR 72115-0038

Step 1: Delegate Information

Name:
Title: City of:
Address:
City: State: Zip: Telephone:
Spouse/Guest will attend: Yes No Name:
Children will attend: Yes No Name(s):

Step 2: Payment Information

• WHAT IS YOUR TOTAL? (see opposite page for fees)

Advance Registration Regular Registration Spouse/Guest Child Other Registrants Total
\$100 \$125 \$50 \$50 \$150 \$

• HOW ARE YOU PAYING?

Check Mail payment and form to: Arkansas Municipal League
2010 Winter Conference
P.O. Box 38
North Little Rock, AR 72115

Credit Card Complete information below and send to address above.

Credit Card: Visa MasterCard

Card Number: _____ Exp. Date: __/20__

Card Holder Name (as it appears on card):

Billing address (as it appears on statement):

City: State: Zip:

E-mail address (**required for credit card payment**):

Step 3: Hotel Reservations

To obtain hotel reservations, registered delegates must directly contact participating hotels listed below. Please mention that you are with the Arkansas Municipal League to get the negotiated hotel rate.

Peabody Hotel Reservations _____ 501-906-4000
Capital Hotel Reservations _____ 877-637-0037 or 501-374-7474
Doubletree Hotel Reservations _____ 800-937-2789 or 501-372-4371
Wyndham Hotel Reservations _____ 800-996-3426 or 501-371-9000

Step 4: Hotel Payment

Payment Options: Credit Card or Direct Bill Note: only two payment options.

To obtain direct billing as a payment option, registered delegates must directly contact hotel accounting offices listed below:

Capital Hotel Accounting _____ 501-370-7062
Doubletree Hotel Accounting _____ 501-372-4371
Wyndham Hotel Accounting _____ 501-371-9000

ARKANSAS MUNICIPAL LEAGUE 2010 Winter Conference Little Rock, January 13

WEDNESDAY, JANUARY 13

2:00 P.M. -
7:00 P.M. **REGISTRATION**Osage Room

2:00 P.M. -
7:00 P.M. **VISIT WITH STATE AGENCIES**Governor's Hall II
Different state agencies have been invited to set up in this area. Take time to visit with them about how their agencies might best assist your city.

2:00 P.M. **MLWCT Board of Trustees**.....Manning Room, Peabody Hotel

4:00 P.M. -
5:30 P.M. **GENERAL SESSION**.....Governor's Hall I
Governmental Agencies: How They Can Help
A panel of governmental agencies explains funding sources and assistance programs available to municipalities.
Presiding: Vice Mayor Gary Campbell, Fort Smith
Arkansas Municipal League President

5:30 P.M. -
5:45 P.M. **BREAK**

5:45 P.M. -
6:45 P.M. **Governmental Agencies continued**
Presiding: Alderman Murry Witcher, North Little Rock
Arkansas Municipal League First Vice President

7:00 P.M. **OPENING NIGHT BANQUET**Peabody Ballroom
We are honored to have Governor Mike Beebe speak at our Opening Night Banquet. At the conclusion of Governor Beebe's speech, stroll to The Peabody balcony and enjoy delicious desserts.
Presiding: Vice Mayor Gary Campbell, Fort Smith
Arkansas Municipal League President
Invocation: TBA
Speaker: Governor Mike Beebe

8:30 P.M. **POST-BANQUET RECEPTION**Peabody Hotel Balcony
Delicious desserts and a variety of beverages await you on The Peabody balcony area. Enjoy visiting with fellow municipal officials during this time of relaxation.

THURSDAY, JANUARY 14

7:15 A.M. -
5:00 P.M. **REGISTRATION OPENS**Osage Room

7:30 A.M. -
4:30 P.M. **VISIT WITH STATE AGENCIES**Governor's Hall II

7:30 A.M. -
8:45 A.M. **HOST CITY BREAKFAST BUFFET**Governor's Hall II
Enjoy a traditional Arkansas breakfast before the Opening Session.

9:00 A.M. -
10:15 A.M. **OPENING GENERAL SESSION**.....Governor's Hall I
The Winter Conference officially begins with welcome remarks from Mayor Stodola. The Mayor's remarks will be followed by speeches from Jeff Hankins, editor of Arkansas Business, and John Shellnut, Research Administrator, Arkansas Dept. of Finance and Administration.
Presiding: Vice Mayor Gary Campbell, Fort Smith
Arkansas Municipal League President
Address of Welcome: Mayor Mark Stodola, Little Rock

The Arkansas Economy: What to Expect in 2010

Speakers: Jeff Hankins, Editor of *Arkansas Business*
John Shellnut, Research Administrator, Arkansas Dept. of Finance and Administration.

10:15 A.M. -
10:45 A.M. **BREAK**.....Governor's Hall II

10:45 A.M. -
12:00 P.M. **GENERAL SESSION CONTINUED**Governor's Hall I
Moderator: Alderman Murry Witcher, North Little Rock
Arkansas Municipal League First Vice President
What Can Be Done to Improve Your Local Economy
Speakers: Officials from the Arkansas Economic Development Commission

12:00 P.M. **VOLUNTEER COMMUNITY OF THE YEAR AWARDS LUNCHEON**.....Peabody Ballroom
Lt. Governor Halter has been invited to give a few remarks. At the conclusion of his remarks, the 2009 Volunteer Community of the Year Awards will be announced and the winners recognized.
Presiding: Vice Mayor Gary Campbell, Fort Smith
Arkansas Municipal League President
Invocation: TBA
Speaker: Lt. Governor Bill Halter

2:00 P.M. -
3:00 P.M. **GENERAL SESSION**.....Governor's Hall I
The First Fiscal Session—What to Expect
The first fiscal session begins February 8. What Legislative actions might impact municipalities? Legislative leaders share their insight with us.
Presiding: Alderman Murry Witcher, North Little Rock
Arkansas Municipal League First Vice President

MUNICIPAL LEAGUE

Conference Tentative Agenda

Little Rock, Arkansas

January 13-15, 2010

Speakers: Rep. Robby Willis, Speaker of the House
 Sen. Bob Johnson, President Pro Tempore of the Senate (invited)
 Sen. Paul Bookout, President Pro Tempore Elect (invited)
 Rep. Bruce Maloch, Chairman of the Joint Budget Committee

Moderator: Vice Mayor Gary Campbell, Fort Smith
 Arkansas Municipal League President

Ethics and the FOIA
 Speaker: Dustin McDaniel, Attorney General (invited)

3:00 P.M. –
 3:30 P.M. **BREAK**

10:00 A.M. –
 10:30 A.M. **BREAK**

3:30 P.M. –
 5:00 P.M. **ISSUES OF MUNICIPAL INTEREST**
This past year a variety of issues of interest have developed. During this session, the speakers will brief us on the current status of many of these issues.
 Presiding: Vice Mayor Gary Campbell, Fort Smith
 Arkansas Municipal League President

10:30 A.M. –
 11:45 A.M. **GENERAL SESSION CONTINUED**Governor's Hall I
What is the latest information on Health Care Reform, Stimulus Revenue and other issues that might impact Arkansas? Senator Lincoln and Congressman Snyder will update us.
 Presiding: Alderman Murry Witcher, North Little Rock
 Arkansas Municipal League First Vice President

AMENDMENT # 3 UPDATE
Good Roads—Blue Ribbon Task Force
2010 Census
Municipal Planning for Small Cities
Work Force Investment
Wellness
Certification Program for City Officials

UPDATE FROM WASHINGTON D.C.
 Speakers: Senator Blanche Lincoln
 Congressman Vic Snyder (invited)

11:45 A.M. **CLOSING REMARKS**
 Vice Mayor Gary Campbell, Fort Smith
 Arkansas Municipal League President

DINNER ON YOUR OWN

12:00 P.M. **LUNCH BUFFET**Peabody Ballroom
Before you depart, join us for a buffet of Southwest cuisine.

8:30 P.M. –
 10:00 P.M. **INVESTMENT MANAGERS' RECEPTION**Peabody Ballroom
After eating at some of Little Rock's finest restaurants, attend this reception sponsored by our investment managers.

Other Friday Meetings:

1:00 P.M. **MHBF Board Meeting**Manning Room, Peabody Hotel

FRIDAY, JANUARY 15

7:15 A.M. **REGISTRATION OPENS**Osage Room

7:30 A.M. –
 8:45 A.M. **BREAKFAST BUFFET**Governor's Hall II

8:30 A.M. –
 4:30 P.M. **CITY ATTORNEYS**Riverview Room
City Attorneys will meet for six hours of CLE.

9:00 A.M. –
 10:00 A.M. **GENERAL SESSION**Governor's Hall I
Ethics and The Arkansas Freedom of Information Act are two topics of keen interest to municipal officials. Arkansas Attorney General Dustin McDaniel explains the significance and importance of both these topics.



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The *Arkansas Municipal League Directory* reaches municipal officials and many more.

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WHO you gonna CALL?

We don't know either, without your help. Fill out the Directory Information Request Forms and return them to the League. Watch for the new Directory in early 2010.

CALENDAR

**Arkansas Municipal League
Winter Conference
Wednesday-Friday
Jan. 13-15, 2010
Little Rock**

**NLC Congressional City Conference
Saturday-Wednesday
March 13-17, 2010
Washington, D.C.**

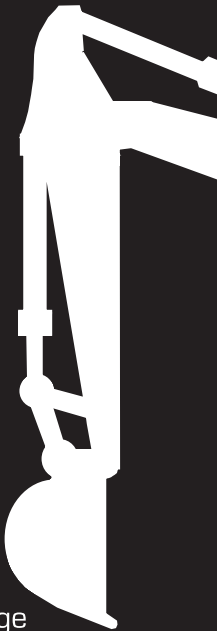
**Arkansas Municipal League
76th Annual Convention
Wednesday-Friday
June 16-18, 2010
Hot Springs**

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Jan. 4 deadline for IIMC scholarship applications

The International Institute of Municipal Clerks (IIMC) invites member clerks, recorders and treasurers to submit applications for scholarship assistance. Three types of scholarships are offered:
Certified Municipal Clerk (CMC)
Master Municipal Clerk (MMC)
IIMC Distance Learning Programs

The IIMC Distance Learning Programs scholarship is for clerks whose municipalities have a population under 15,000 as of the 2000 Census.

For an application please visit www.iimc.com. The deadline for CMC and MMC scholarships is Jan. 4, 2010.

The IIMC scholarships are in addition to those offered by the Arkansas City Clerks, Recorders and Treasurers Association. For more information, contact Paragould City Clerk Judy Reddick, CMC, at 870-239-7500, or e-mail judy.reddick@paragouldcity.org.

WHO
you gonna
CALL?

We don't know either, without your help. Fill out the Directory Information Request Forms and return them to the League. Watch for the new Directory in early 2010.

Russellville Regional named FAA Airport of the Year

The Federal Aviation Administration has named Russellville Regional Airport its 2009 Airport of the Year in Arkansas for outstanding contributions to aviation safety, the agency announced during a recent regional airports conference. The FAA named an Airport of the Year in each of the five states in its Southwest Region.

"We commend our recipients for standing out from among their talented peers and going the extra mile in several categories," said Kevin Solco, manager of FAA's Southwest Region Airports Division. "We sincerely hope our recognition of their collective contributions and accomplishments will help ensure public confidence in the safety of the aviation system."

Other Southwest Region award recipients included East Texas Regional Airport, Longview, Texas; Shreveport Regional Airport, Shreveport, La.; Lea County Regional Airport, Hobbes, N.M.; and Guymon Municipal Airport, Guymon, Okla.

Fayetteville lands trail grant

Fayetteville has been awarded a \$116,534 federal grant through the Arkansas Recreational Trails Program to help construct the half-mile Oak ridge Trail to connect bicycle riders in the Center Street and Hill Avenue neighborhood with the nearby University of Arkansas, *NWAnews.com* reported Nov. 9.

The trail is expected to cost \$185,000. The remaining money to complete the trail will be split 50-50 between the city and the university.

NLR hopes to convert vehicles to natural gas

North Little Rock expects to receive a \$207,000 state grant to help pay for converting three refuse trucks and a street sweeper from diesel to compressed natural gas, *Arkansas*

(see **BRIEFS**, page 26)



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BRIEFS continued from page 24

News reported Nov. 30. The grant has been recommended for funding by the state Department of Environmental Quality but is subject to legislative review.

The conversion would include a natural gas fueling station that would sell to the public. Michael Drake, the city officer in charge of energy efficiency, said the city hopes to eventually convert its entire public works fleet to natural gas. Not only is natural gas a clean-burning fuel, but it is abundant and produced in Arkansas, he said.

"We want to lead by example," Drake said.

LR ranks sixth in "most-livable" list

The Little Rock metro area ranks sixth in MSN Real Estate's top 10 "Most-Livable Bargain Markets List," *Arkansas Business* reported Nov. 18. Housing markets were ranked by affordability and livability.

According to MSN Real Estate, "Little Rock is a little like that boy your parents wanted you to marry. The mid-sized city of 664,000 is stable and safe, with the second most diverse economy in the nation, according to Moody's Investor Services. Unemployment is low and job growth is higher than in many other areas. And home prices here—with a median price of \$134,600—are starting to appreciate again.

"It looks nice, too, with its lovingly preserved historic buildings downtown and Big Dam Bridge, supposedly the longest bridge in the world built just for pedestrians and bicycles.

"The National Trust for Historic Preservation named it a "distinctive destination" for these reasons, and its rich history in the civil-

rights movement. The University of Arkansas campus provides culture and entertainment in a Southern climate, and there are several minor league sports teams, a zoo and museums, as well as hiking in the nearby Ouachita Mountains.

"Cons: Entrenched poverty means crime is a serious problem in many neighborhoods, and metro residents have a low average life expectancy, despite the high number of physicians and medical specialists in the area."

Attention municipal employers: New Form 944 option available for 2010

Employers who have an estimated employment tax liability of \$1,000 or less for the entire calendar year are eligible to file annual Form 944 rather than the quarterly Form 941. In the past, filing this form has been mandatory for employers who met the qualifications.

On Oct. 27, 2009, the Internal Revenue Service released Revenue Procedure 2009-51. This procedure provides procedures for qualified employers to make an election whether to file annual Form 944 or quarterly Form 941 to report employment taxes. Form 944 filers can opt out, or qualified employers who file Form 941 can opt into Form 941, by making an election for the four quarters of calendar year by telephone no later than April 1, 2010, or in writing no later than March 15, 2010.

The election only affects the due date and frequency of returns. It does not affect the deposit schedule. For more information, see Revenue Procedure 2009-51 or visit www.irs.gov.

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Step 1:

Choose the lists from which you would like to receive information.

Discussion lists:

- Mayors/City Managers Clerks/Recorders/Treasurers City Attorneys
 Aldermen/City Directors

Announcement lists (choose all that apply):

- General Arkansas City Management Association Fire Chiefs Police Chiefs
 Legislative Advocacy Loss Control Meetings Technology
 Municipal Health Benefit Fund Municipal League Workers' Compensation Trust
 Municipal Vehicle Program/Municipal Property Program

Step 2:

Subscribe to the list servs by using one of the following options:

Option A: Visit www.arml.org and click on the Discussion List and Announcement List links.

Option B: Complete Step 3 and fax to 501-374-0541, attn: Whitnee Bullerwell.

Option C: Complete Step 3 and mail to Arkansas Municipal League, attn: Whitnee Bullerwell, P.O. Box 38, North Little Rock, AR 72115.

Step 3:

Complete the following information:

Name

Title

Member City

E-mail Address

Daytime Phone Number

Summaries of attorney general opinions

Recent opinions that affect municipal government in Arkansas

From the Office of Attorney General Dustin McDaniel

Board's authority to reduce pension benefits questionable

Opinion: 2009-102

Requestor: Madison, Sue—State Senator

Are there any statutory or constitutional provisions that would prohibit the Firemen's Pension and Relief Fund Board from reducing pension benefit amounts, which had been previously raised, as long as such benefits are not reduced below the 50% of ending pay amount established by ACA 24-11-818? Q2) Does ACA 24-11-807(d)(2) provide the Board further statutory authority to decrease benefits to prevent funds depletion? **RESPONSE:** Q1) There is no express statutory prohibition; but as I suggested in Op. 2009-049, the absence of such a statute may not be determinative of the Board's authority to effect a reduction. As for a possible constitutional prohibition, I believe such a reduction would be suspect under Ark. Const. article 2, section 17 (impairment of contract), but the question may ultimately require judicial resolution. See ACA 24-11-818; 24-11-102. Q2) No. See Op. 2005-041.

Contracting, subcontracting with city prohibited for elected officials

Opinion: 2009-136

Requestor: Lea, Andrea—State Representative

Regarding the state law concerning interest in offices or contracts prohibited, ACA 14-42-107(b)(1), is it considered to be an indirect profit of a contract furnishing supplies, equipment or services to a municipality if an alderman, member of the council or elected official or municipal employee of that same municipal corporation or holds an executive or managerial office or a controlling interest in a corporation or business which subcontracts to fulfill a portion of a contract with a corporation or business which has contracted with the municipality to furnish supplies, equipment or services? Q2) If the answer to the first question is yes, then would an alderman, member of the council or elected official of the municipal corporation or municipal employee who holds an executive or managerial office or a controlling interest in a corporation or business be prohibited by ACA 14-42-107(b)(1) from entering into a subcontracting agreement to complete a portion of the contract with a contractor that has contracted with the municipality to furnish supplies, equipment or services, or do provisions of ACA 14-42-107(b)(2) in some way exempt this type of arrangement from the prohibition contained in ACA 14-42-107(b)(1)? Q3) If the prohibition

is found to apply in the situation as outlined above, what remedies would a city have against the alderman, member of the council or elected official of the municipal corporation who holds an executive or managerial office or a controlling interest in a corporation or business to correct a violation should he or she choose to engage in the situation as outlined above? Q4) Does the phrase in ACA 14-42-107(b)(1), "in the profits of any contract" mean receiving any compensation for the project whatsoever or actually showing a profit from the contract received? In other words, if an alderman, member of the council or elected official, or municipal employee [of] that same municipal corporation, or holds an executive or managerial office or a controlling interest in a corporation or business does work on a contract but shows a loss in the work performed on the contract, will such a loss prevent a violation of ACA 14-42-107(b)(1) from occurring? **RESPONSE:** Q1) In my opinion, the answer to your first question is "yes": unless the city council by ordinance expressly provides otherwise, I believe a subcontractor under the circumstances recited would face a conflict of interests under the statute. Q2) The issue of whether the exemptions set forth in ACA 14-42-107(b)(2) might apply to authorize any particular contract is one of fact that only a court could resolve. I will note that this office has in the past drawn different conclusions regarding whether a municipal official or employee is precluded from holding an executive or managerial position in a corporation contracting with the municipality and the aldermen and council members are precluded from holding a controlling interest in the corporation. Most recently, in the attached Ark. Op. Att'y Gen. No. 2004-230, my immediate predecessor opined that both conditions should be met—a conclusion in which I concur. Q3) The available remedies are set out in great detail in the attached Ark. Op. Att'y Gen. No. 2004-215, to which I fully subscribe. Q4) I believe the answer to your fourth question is "no": again, absent city-council approval providing otherwise, I believe the proscribed conduct is an official or employee's having a financial interest in the corporation's performance. Whether or not that interest results in an actual financial gain is immaterial.

Paid training leave moot for deployed city employee

Opinion: 2009-143

Requestor: Lea, Andrea—State Representative

Is an employee of a city of the first class who is also a

member of the armed forces entitled to fifteen (15) days of military training leave under ACA 21-4-102(a) in a calendar year when he has already been called to active duty, will be on active duty for the entire calendar year, has not used any military training leave for the calendar [year] and has already been compensated for thirty (30) days under ACA 21-4-102(c) because of an emergency situation? **RESPONSE:** This statute clearly directs that a civilian employee of a political subdivision will be entitled to salary compensation for a period of fifteen days for purposes of National Guard training. In my opinion, the statute does not contemplate salary compensation for an individual who has been called for active duty, which is an enterprise categorically different from temporary training of the sort contemplated in this section of the Code. Moreover, under the facts you have recited, there is no issue of the employee's entitlement to emergency leave with pay for thirty working days; you report that this entitlement has been met, which moots any issue on this score.

Retired firefighter may serve again with benefits if statute requirements met

Opinion: 2009-151

Requestor: Smith, Garry L.—State Representative

Can a person who has retired from a volunteer or regular fire department (either the Local Police and Fire Retirement System (LOPFI) or the Local Police & Fire Pension & Relief Funds (PRB)) serve in any unpaid volunteer position (i.e., first responder, fight fires, drive the fire truck) for a volunteer fire department? Q2) Does the local board make this decision? Q3) Is the retiree limited to being "support personnel" in order to continue receiving retirement benefits? Q4) Is there any waiver to the 90-day termination found in ACA 24-11-825(6)(c)? Q5) Is a volunteer who fills out the termination paperwork for LOPFI or PRB but continues to serve as a volunteer firefighter eligible for retirement benefits? Q6) What is considered to be "termination" under 24-11-825(c)? Q7) What is considered "retirement" from a volunteer fire department under ACA 24-10-504(b)(3)? Q8) Does a volunteer firefighter who receives LOPFI or PRB retirement benefits have workers' compensation insurance coverage through the county? Q9) If so, how would the compensation be calculated for an unpaid volunteer? **RESPONSE:** Q1) Several statutes authorize a retired firefighter to serve in a fire department, depending upon the particular circumstances. See Opinion for discussion. Q2) To the extent compliance with the retirement laws is at issue, such determination lies with either LOPFI or the PRB, depending upon which retirement system is at issue. Q3) Assuming "support personnel" refers to non-firefighter personnel, this question may reflect a misunderstanding of the LOPFI and PRB statutes. See Opinion for discussion. Q4) "No." Q5) The reference to "termination paperwork" is somewhat unclear, but a re-

tired firefighter's continued service in a position covered by the retirement system may well result in the suspension of benefits if the requisite waiting period has not elapsed. Q6 & 7) These statutes require that a retiree be separated from covered service for the requisite period before a return to service as contemplated therein. Q8) "Yes" as to a volunteer firefighter who meets the requirements of ACA 20-22-809 pertaining to firefighters of certified fire departments. Q9) I assume compensation would be payable in the minimum amount set under workers' compensation laws.

ATV use on public roads very limited by law

Opinion: 2009-159

Requestor: Chessir, Bryan L.—

Pros. Att'y, 9th Judicial District West

What is the meaning of the term "must" under ACA 27-21-106, governing when or whether an ATV operator is allowed to travel on public streets or highways to get from one field to another? Q2) What is the meaning of the phrase "farming operation"? Q3) How does ACA 27-21-109, which provide the defense to prosecution under 27-21-106, work in conjunction with that section? Q4) Does hunting operation mean any individual hunting for pleasure, or for-profit ventures with a group of members or club? **RESPONSE:** Q1) The exception language indicates that a farmer or hunter may drive an ATV on the public roads when he or she is driving the ATV while engaged in a farming or hunting operation AND the route that he or she has to take to get from one field to another necessarily requires him or her to drive on a public road. Q2) This is undefined, but a court might construe it to mean simply an act related to the business of operating a farm. This is a fact question, but raising animals for show probably constitutes farming. Q3) The fact that operation of an ATV outside of city limits is one of the elements of the defense set forth by 27-21-109 does not automatically make operation of an ATV inside of the city limits one of the elements of the offense set forth by 27-21-106. Q4) this might simply mean any process undertaken as the act of a hunter, which presumably would include acts undertaken by individuals hunting for pleasure as well as those undertaken by profit-making enterprises.

For full Attorney General opinions online, go to www.arkansasag.gov/opinions.

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New legislation affects local ordinances

New legislation enacted in 2009 affects how cities and towns levy additional fines for prisoners, establish criteria for retirees and define planning boundaries. The League has developed three sample ordinances for city councils to use when enacting changes in these areas. For additional information, please contact the League.

ORDINANCE NO. _____

AN ORDINANCE AUTHORIZING THE LEVY OF AN ADDITIONAL _____ DOLLAR (\$_____) FINE TO HELP DEFRAY THE EXPENSE OF INCARCERATING CITY PRISONERS PURSUANT TO ACT 209 OF 2009; AND FOR OTHER PURPOSES.

WHEREAS, the Arkansas General Assembly passed Act 209 of 2009, amending A.C.A. § 16-17-129, which authorizes the city, by ordinance, to levy up to an additional Twenty Dollar (\$20.00) fine, and not to exceed Twenty Dollars (\$20.00), to help defray the expense of incarcerating city prisoners; and

WHEREAS, it is in the best interest and welfare of the citizens of _____, Arkansas, that an additional fine of _____ Dollars (\$_____) be levied and collected from each defendant who pleads guilty or nolo contendere to, is found guilty of, or forfeits bond for any misdemeanor or traffic violation in the (choose: District Court(s) or City Court(s)) within _____, Arkansas.

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF _____ THAT:

SECTION 1. That pursuant to Act 209 of 2009, of the General Assembly of the State of Arkansas, an additional fine of _____ Dollars (\$_____) shall be levied and collected from each defendant who pleads guilty or nolo contendere to, is found guilty of, or forfeits bond for any misdemeanor or traffic violation in the (choose: District Court(s) or City Court(s)) within _____, Arkansas.

SECTION 2. That the additional fine levied by the city under this Ordinance shall be deposited into a special fund within the City Treasury, and the revenues generated by the additional fine shall be used exclusively to help defray the cost of incarcerating city prisoners.

SECTION 3. The additional fine authorized by this Ordinance shall apply to each charge, count, violation, or offense that a defendant pleads guilty or nolo contendere to, is found guilty of, or forfeits bond for, including each misdemeanor or traffic violation.

SECTION 4. The various provisions and parts of this Ordinance are hereby declared to be severable, and, if any section or part of a section, or any provision or part of a provision herein, is declared to be unconstitutional, inappropriate, or invalid by any court of competent jurisdiction, such holding shall not invalidate or affect the remainder of this Ordinance and to that extent the provisions hereto are declared to be severable.

SECTION 5. That all Ordinances or parts of Ordinances found to be in conflict herewith, are hereby repealed.

Passed and adopted this _____ day of _____, 20____.

Mayor

City Clerk

ORDINANCE NO. _____

AN ORDINANCE ESTABLISHING A PLANNING AREA BOUNDARY

WHEREAS, the City of _____, has created a planning commission in accordance with state law and has conferred on the commission the powers necessary to carry out a municipal plan; and,

WHEREAS, Arkansas Code Annotated 14-56-413 states that the territorial jurisdiction of the legislative body of the city having a planning commission, for the purpose of that subchapter, shall be exclusive and shall include all land lying within five (5) miles of the corporate limits or, if the corporate limits of two (2) or more municipalities of the first or second class are less than ten (10) miles apart, the limits of their respective territorial jurisdictions shall be a line equidistant between the, or agreed on by the respective municipalities, and,

WHEREAS, the planning commissions desires to designate the area within the city's territorial jurisdiction for which it will prepare plans, ordinances and, to that end, has recommended to the city council that said area, hereinafter referred to as the Planning Area Boundary ("PAB"), consist of all lands lying within the statutory definition of the city's territorial jurisdiction.

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF _____ THAT:

1. The Planning Area Boundary of the City of _____ shall consist of all lands within the city's territorial boundary as described herein.

2. That the Planning Commission is directed to file description of the boundaries of the area with the city clerk and with the county recorder.

3. The Planning Commission shall communicate to the County Recorder that, in accordance with A.C.A. § 14-56-417(c), as concerns the area indicated on the planning area map, the county recorder shall not accept any plat for record without the approval of the planning commission of _____, Arkansas.

4. That (Emergency Clause?)

Passed and adopted this _____ day of _____, 20____.

Mayor

City Clerk

ORDINANCE NO. _____

AN ORDINANCE TO PROVIDE ACCESS TO HEALTH BENEFITS FOR RETIRED MUNICIPAL EMPLOYEES DECLARING AN EMERGENCY AND FOR OTHER PURPOSES

WHEREAS, Act 644 of 1995 (Ark. Code Ann. §24-12-129) permits any municipal official or municipal employee age fifty-five (55) or over who has completed twenty (20) years of service to the municipality and who is receiving a retirement benefit from the Arkansas Local Police and Fire Retirement System, Arkansas Public Employees Retirement System or a local pension fund to continue to participate in the municipality's health care plan; and

WHEREAS, The Arkansas State Legislature recently passed and enacted Act 1279 of 2009 (Ark. Code Ann. §24-12-132), which requires municipalities to establish the criteria for eligibility as a retiree;

NOW, THEREFORE, BE IT ORDAINED BY THE CITY COUNCIL OF _____ THAT:

SECTION 1: A retired employee or official age fifty-five (55) or over who has completed twenty (20) years of service to the city and their families are eligible for retiree coverage under the city's health plan if they are otherwise qualified under Act 1279)

SECTION 2: Pursuant to Act 1279 of 2009, (ACA 24-12-132) the Example city council hereby declares that a retired employee or official age fifty-five (55) or over who has completed twenty (20) years of service to the municipality may participate in the municipal health care plan if he or she:

1. Is eligible to receive retirement benefits from the Arkansas Local Police and Fire Retirement System Arkansas Public Employees Retirement System or a local pension fund.
2. Pays both the employer and the employee contribution to the health care plan.
3. Is not covered at any time during retirement by another health care plan and
4. Notifies the city within thirty 30 days after the official date of retirement of his or her intent to participate in the city's health care plan, and

SECTION 3: Effective Date. Passage of this ordinance is necessary to assure the orderly and productive administration of the city's policies concerning all its employees. It is essential that city receive prompt notification concerning the benefits available to them upon retirement and such notice should be made at the earliest possible moment. Accordingly this ordinance shall become effective January 1, 2010. This will remain in effect unless or until repealed or the city's health plan no longer permits.

SECTION 4: The various provisions and parts of this Ordinance are hereby declared to be severable and if any section or part of a section or any provision or part of a provision herein is declared to be unconstitutional inappropriate or invalid by any court of competent jurisdiction such holding shall not invalidate or affect the remainder of this Ordinance and to that extent the provisions hereto are declared to be severable.

SECTION 5: All ordinances resolutions or other acts of the city in conflict with the terms hereof are repealed to the extent of any such conflict.

Passed and adopted this _____ day of _____, 20____.

Mayor

City Clerk

Rethink to revitalize downtown

As cities and towns have grown away from the traditional downtown, it may be time to create a new tradition in our city centers.

By Jim von Tungeln

As our cities expanded over the years, almost everything grew in area—with one exception. Although our residential, commercial and manufacturing districts grew, as did the transportation system, downtown remained the size as it was when our grandparents went there to shop for the holidays. Maybe it is time to rethink this relationship.

That’s what the good folks in Springdale are doing. Elected officials and interested groups have quite a coalition assembled for the purpose of “re-magnetizing” and revitalizing their downtown area. What’s more, they are willing to work at it. They held a working session in September that hosted 50 or so people interested in the area. They rolled up their sleeves and, for a couple of hours, let their creative impulses soar.

And soar they did. From the e-mails I’ve received, I don’t think they have come back to earth yet. What they accomplished was nothing short of a rethinking of the whole concept of the central city.

One of the things they discovered was that their dreams were too large for the area that traditionally defined downtown Springdale. Back in the 1940s and 1950s, when downtowns were in their heyday, the population of the city was growing from 3,000 to 6,000. Today, it probably contains more than 66,000 people. But the downtown area hasn’t grown.

So the workshop participants broadened their vision. They noted that within walking distance of the old downtown core is a medical center, a high-school, several functioning neighborhoods, and a marvelous asset known as the Jones Center.

Before the workshop was over, the group had developed a new vision. No longer would they promote “downtown.” Now they would promote the central city core, a diverse district with interdependent and supporting functions and its own identity and name.

Since the workshop, a week hasn’t gone by without some public function in this part of town. That’s a lot of activity in a small area.

It caused my colleagues and me to consider the relationship between the size of downtown and the size of population. We took a selected

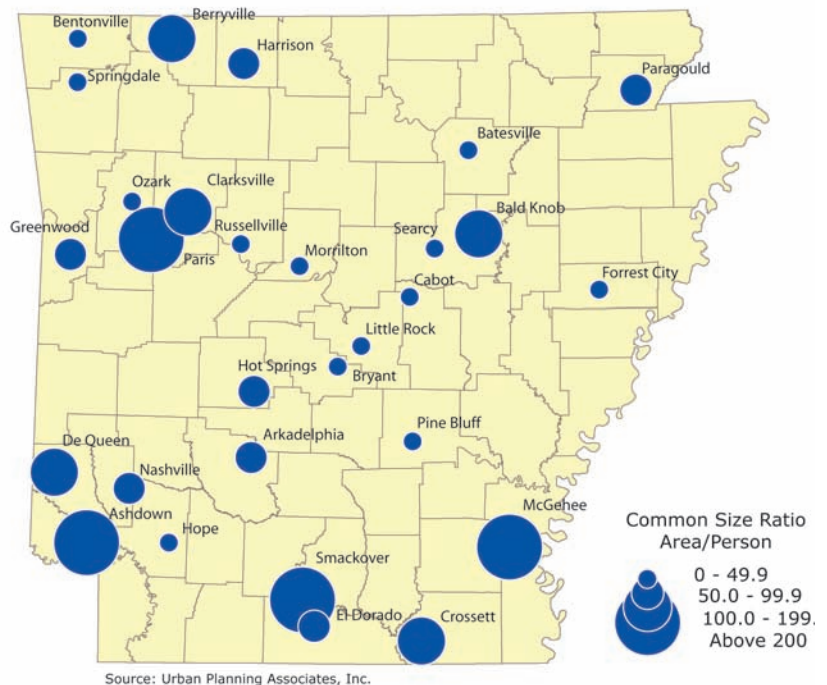
sample of central business district zones in cities around the state and conducted a ratio-analysis that examined the size of downtown on a per capita basis.

We then mapped this and guess what? It made no sense whatsoever. The sizes are all over the place without any discernable pattern (see map below). Maybe the lesson learned is just that—there is no pattern as to the size of the downtown area. It must be the size that fits your city and your city’s plans.

Can it be too small? Yep, the folks in Springdale figured that out. Their neighboring city of Bentonville did likewise by creating a much larger city core than the original downtown. In central Arkansas, the Argenta district of North Little Rock is a magnificent example of an expanded downtown area.

Can downtown be too large? Probably. Some cities have either lost population over the years or have lost much of their trade area to surrounding cities. The result is a large over-supply of downtown structures.

Arkansas Downtown Areas Selected Samples



Relative Size of Downtown Zoning Districts Per Capita



PHOTO COURTESY OF KATHRYN BIRKHEAD

The Jones Center makes a valuable contribution to the central city core area of Springdale.

Which begs the question: What is downtown? For years, it was co-defined as “The Fire District.” This was the area in which the fire marshall permitted buildings to join one another along “party-walls.” Many times, it was the only area of town in which multi-story commercial buildings were allowed.

The spreading of commercial outlets in a centrifugal fashion reduced the demand for centrally located business outlets and created an abundance of vacant structures. (This is now one of the persistent images of the central business district.) There would be no expansion of the area as long as this situation remained.

Now, for the rethinking: Maybe it is time to reconsider the function of downtown and the size that it needs to be to fulfill that function. Time may be running out; it seems reasonable to assume that those born around, say, 1955 may be the last generation to have an emotional attachment to the area. Many people have emotional feelings about the historic buildings, but I’m talking about the emotion that comes from memories of walking the streets with your family and looking in the windows containing ... “all that stuff.” The sort of memory that makes your eyes go all red when you hear songs about “city sidewalks full of holiday cheer” or remember Becky Perry leading the cheerleaders in a football parade. I don’t think shopping on the internet can make you resurrect in your mind the

smell of hot peanuts at the Five and Dime. Sorry.

Perhaps it is time that we should quit looking at the revitalization of downtown as simply historic preservation and consider the value of having a strong core—a public place that defines our city and draws people there. If that is truly valuable, then how well does our current downtown serve the purpose?

If a city has a downtown that doesn’t fit anymore, what can be done? Should we expand one block at a time? Or do just the opposite and reduce it in a like manner?

Or would it be more practical to do as they did in Springdale? That is to expand the concept of downtown to that of a public core which the rest of the city can embrace. Then we can say: There is the heart and soul of our community. How do you like it?

It’s just a thought, one which was planted in my mind by a group of dedicated citizens determined to make theirs a complete city in every aspect.



Jim von Tungeln is staff planning consultant available for consultation as a service of the Arkansas Municipal League and is a member of the American Institute of Certified Planners. Persons having comments or questions may reach him at 501-372-3232. His Web site is www.planyourcity.com.

Whose trees are they?

Whether they grow on private or public property, trees benefit the whole community.

By John Slater

Trees are features in landscapes which extend far beyond property lines. They belong in a sense to the entire population. They are our shade trees rather than exclusively your or my shade trees. They are heritages of succeeding generations, as well as our own. They are material assets of private property and at the same time contribute substantially to the well-being of the community, the state and the nation.

—Ephraim Porter Felt, 1938

I found this quote in the book *Our Heritage of Community Trees* by Henry D. Gerhold, professor, School of Forest Resources, Pennsylvania State University, and Stacey A. Frank, Bartlett Tree Experts Company, former graduate assistant, Pennsylvania State University, published for the Pennsylvania Urban & Community Forestry Council. They quoted Ephraim Porter Felt, State Entomologist of the State of New York, who wrote several books and articles.

At first I thought I would write an article on the

book itself, but after rereading Felt's quote, I decided to write on the quote itself and perhaps later write on the book. Felt says volumes with just a few words, and this quote is just as true today as it was when written.

“Trees are features in landscapes which extend far beyond property lines. They belong in a sense to the entire population.”

Trees extend physically, visually and beneficially beyond property lines. Trees do not recognize that invisible line humans use to say, “this is mine.” However, the benefits the trees provide are shared by all. Like Felt said, “They are our shade trees rather than exclusively your or my shade trees.”

We need to think all shade trees are an important part of our community, not just for the individual property owner or city. Your trees may be more valuable to your neighbor when it comes to energy savings than they are to you. Trees shade city streets, sidewalks and neighborhoods, which is good for everyone and will reduce the



PHOTO BY JOHN SLATER

recommend

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provide

on-site workplace, vehicle, property and equipment inspections.

conduct

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heat island effect in our towns. This effect is a result of acres and acres of asphalt roads, asphalt parking lots and buildings heated by the sun's rays during hot summer months. Trees have far more value than just monetary value to you and your community.

"They are heritages of succeeding generations, as well as our own."

What we do from this day forward not only affects us but also our children and great-grandchildren. How many of us woke up one day, maybe on our way to work or after a day of shopping, and discovered the stand of trees we had been driving by for years was being removed? Did you say to yourself, "Why those trees? Did they have to be cut? Couldn't at least a few of those trees have been saved?" There are ways to protect some of the community trees. We can be educated about the many benefits trees provide and learn to use tree ordinances responsibly to protect and preserve trees. Do we not want to leave these silent giants for future generations? An aggressive tree management program can be implemented to plant, prune and maintain those trees so they will provide many years of benefits.

"They are material assets of private property and at the same time contribute substantially to the well-being of the community, the state and the nation."

Just having trees in your yard or near you can increase your property value. It is difficult for me to explain the actual emotional and physical affect trees have on us, but I

will give it a shot. They calm us down, relax us and make us feel good. They restore our concentration, make people friendlier and easier to connect with and make neighborhoods safer and unified. They become a focal point for communities, and they get people up and moving.

Communities brag about their trees. Whenever I see a list of the top 10 cities and towns to live in, one of the first items the cities mention about themselves is their green space. They mention the miles of hiking and biking trails, the number of acres of forest they have in their parks and all the other outdoor recreational activities they have available to prospective businesses and future residents.

Trees beautify our towns and cities and enrich our lives in numerous ways. Most of us appreciate and enjoy these trees we come upon every day, yet we largely take them for granted and think they will always be here.

Trees are our heritage from those who went before us. What will we leave as a heritage for future generations?

Make a Memory ... Plant a Tree



John Slater is urban forestry partnership coordinator with the Arkansas Forestry Commission. Contact him at 501-984-5867, or at john.slater@arkansas.gov.

Define your trade area

Identifying your retail “trade area” helps community economic developers understand market potential, assist local businesses and recruit new ones.

By Mark S. Goodman, CEcD

In the last two columns, we discussed retail analysis and development as one of your community economic development programs, both as a jobs creator and as a quality of life component. Critical to successful retail development are the community analyses necessary to understand your local market and develop your retail marketing plan. This plan should be a part of a broader overall economic development strategy based upon a strategic planning process.

One of the first analyses a community will need to conduct to pursue an effective retail development program is a “trade area” study. Where are our shoppers coming from? Where should they be coming from? If a community’s retail and service establishments have customers, they have a trade area. The customers come from somewhere and a trade area analysis identifies just that.

Measuring trade areas

A community’s trade area can be measured through statistical models and surveys. Nothing is more accurate than a properly conducted survey. However, several models calculate a trade area’s geographic boundaries with remarkable consistency to surveys.

A trade area survey can be as simple as collecting, organizing and mapping the zip codes of customers to your local businesses. Most of us are probably aware of this method when we make a purchase at a national chain store and the nice clerk asks us for our zip code. We all can do the same thing as the big retailers—organize with local businesses to conduct a trade area survey. This is a wonderful program for a chamber of commerce and its participating businesses.

Other methods for measuring trade area boundaries are through the use of statistical models. Some models measure a market for a community based upon travel time. For instance, you might see a map with a trade area measured as a 20-minute drive time from the city. Other models measure what they call “retail gravity” in calculating that point between two communities where a customer is equally likely to go either way to buy a comparable good or service (the trade area boundary) based upon relative distance to each community and size of the community. For more information on selected models or for a presentation to a local audience discussing retail trade area measurement further, please contact us.

Who makes up your trade area?

Once we know our trade area boundaries, the next step

is to identify the number of people within those boundaries, how much money they have and spend, and what they spend their money on. This is called a demographic assessment, and counting the people from within a trade area and the money they have available to spend used to be a major task. Today, however, this demographic assessment is aided greatly through the use of technology. Geographic Information Systems (GIS), which is a computer-based database mapping system, has revolutionized retail analysis by connecting geo-coded information (say, from zip codes) with census demographics. We want to know our customers, so from this assessment, we are most interested in:

- The total number of people within the trade area, by age and other breakdowns;
- Households from within the trade area;
- Median household income of trade area residents;
- Projections of future population, housing and income; and
- Available dollars to be spent on multiple retail categories, from groceries to clothing to restaurants and many others.

Where do I get help?

Retail analysis is tedious, but it is critical to successful retail development in our communities. A comprehensive trade area analysis requires some careful planning, organizing, data-gathering and calculation. For this reason, many communities and economic developers rely on third party providers to do the work. Consultants and university or government research agencies often are used. Your choice of external assistance will depend on how much you are willing to spend, how quickly you need the results, and how often you conduct trade area analysis.

The Center for Economic Development Education at UALR’s Institute for Economic Advancement (IEA) can conduct a range of retail studies, including trade area analysis, some of it at little or no cost. IEA has the data, the staff and the expertise to provide valuable guidance. For further information, call us at 501-569-8519.



Mark Goodman is Director of the Center for Economic Development Education, Institute for Economic Advancement, UALR. E-mail Mark at msgoodman@ualr.edu.

Check us out.

www.arml.org

The screenshot shows the homepage of the Arkansas Municipal League website. At the top left is the league's logo, a circular emblem with a classical building facade and the text "ARKANSAS MUNICIPAL LEAGUE" and "GREAT CITIES MAKE A GREAT STATE". Below the logo is a navigation menu with items: About the League, Staff Directory, Calendar of Events, Publications, Legislative Action Center, League Programs, Benefit Programs, Legal FAQs, Related Resources, Classifieds, and Cities of Arkansas. A search bar with a "Go" button is located in the top right. The main content area features a large image of a city building at night with the text "North Little Rock" overlaid. To the right of the image is a welcome message: "Welcome to the Arkansas Municipal League website. We are an instrumentality of municipal governments from throughout Arkansas. Our website includes information about the League, how to contact League staff, a calendar of League events, an online version of City & Town magazine and information about other publications. We are proud to present a legislative action center, where visitors have the opportunity to receive information about the General Assembly. Our League Programs section outlines the various municipal programs that we sponsor. Related Resources will give the visitor a listing of other websites of interest." Below this is a section titled "Arkansas.gov eNewsRoom" with a list of news items: Mayor James Valley issues veto of civil service commission - Helena Daily World; Van Buren Gives Insurance Option - Fort Smith Times Record; Area airports received federal grant money - The News; Decoration Sunday at Ball Hill Cemetery - Russellville Courier; and EUREKA SPRINGS: Outdoor art exhibit draws ire, compliments - Arkansas Democrat Gazette. At the bottom left, there are announcements: "Register for our 75th Convention-- June 17-19, 2009!" with links for "Pay by Credit Card" and "Pay by Check", "**Tentative Convention Agenda**", and "**Tentative CLE Agenda**". Below this is a notice: "Federal Trade Commission Extends FACTA Deadline to August 1, 2009" regarding the "Fair and Accurate Credit Transactions Act of 2003". Further down is a "Photo Gallery" button and a call to action: "Submit photos of your city or town for display on the League's homepage to wvb@arml.org." At the bottom of the page is a footer with links: Site Map | Privacy Policy | Accessibility Policy | Security Policy | Disclaimer | Info Request | Feedback.

- eNewsRoom offers online news articles from Arkansas's municipalities' dailies.
- *City & Town* is available to download in its entirety in PDF from the *Publications* page.
- *Cities of Arkansas* local government portal page gives visitors a sneak peek at the quality of life in the municipalities across Arkansas.
- Flyout menus provide easier navigation and cut down on search time.
- A search engine makes it easy to locate topics, based on specific words.
- *Legislative Action Center* is now home to legislative matters, including a new *Legislative Bulletin*.
- eCart, order and pay for publications and mailing lists online.
- *Legal Frequently Asked Questions (FAQ) page*

Spit to fight breast cancer

In a unique and untraditional new program, UAMS is collecting the DNA data found in the saliva of Arkansas women to help in the fight against breast cancer.

By Susan Kadlubar, Ph.D.

Looking for new and innovative ways to fight breast cancer is something that scientists do every day. Physicians, nurses, scientists and others at the University of Arkansas for Medical Sciences (UAMS) are hard at work aiming to ease the cancer burden for Arkansans, and they're not afraid to pursue untraditional avenues to do it.

Spit for the Cure

Take saliva, for instance. Who would think that by spitting in a test tube, you could be contributing to valuable breast cancer research? A study at the UAMS Winthrop P. Rockefeller Cancer Institute is doing just that.

Spit for the Cure is designed to establish one of the largest and most rapidly assembled groups of women to aid in the study of breast cancer occurrence. It involves the collection of saliva samples from thousands of women that are being used to create a DNA database for future studies related to breast cancer risk and response to treatment.

While blood samples might be a more obvious choice for research purposes, the collection of the blood is expensive and time consuming. One evening a few years ago, Dr. Suzanne Klimberg, director of the UAMS breast cancer program, and I were discussing how to gather a large number of samples for research. We recalled other studies that had used saliva samples. From there, the project was off and running.

Research has shown that a person's genes and environmental exposures will decide, to a large degree, the risk of developing breast cancer. Several large studies centered in the northeastern and western parts of the United States are examining risk factors, but southern women, with their unique exposures and environment are largely unrepresented. By working to obtain DNA samples from a representative group of Arkansas women, valuable information will be collected that will be used to advance breast cancer research in a variety of areas that will directly benefit the women of Arkansas, as well as the region in general.

In the numbers

In 2008, it's estimated that more than 180,000 new cases of breast cancer were diagnosed in women in the United States. One out of every eight women in the country will get breast cancer at some point in their lives.

More than 40,000 women are expected to die from breast cancer this year. But with the help of groundbreaking research, advances in treatment and earlier detection through screening and increased awareness, death rates have slowly decreased since 1990.

Spit with us

With the support of the Susan G. Komen Race for the Cure, the project kicked off at the 2007 Race for the Cure in Little Rock, which is home to one of the country's largest Komen races with more than 40,000 women participants each year.

Since then, volunteers and staff members have collected saliva samples from more than 15,000 women across the state. Even with such a tremendous response, thousands more samples are needed to increase our database and aid in future research efforts.

If you are a woman age 18 or older, I hope you will consider participating in Spit for the Cure. Our volunteers will be out in full force across the state this spring at community festivals, health fairs and other events. It takes just a few minutes to participate. That time will be well spent as you join with other Arkansas women to make a real difference in our lifetime.

Look for us in your community, or call 501-686-8326 to find out how you can help in the fight against breast cancer.



Susan Kadlubar is Professor, Environmental and Occupational Health, Fay W. Boozman College of Public Health, UAMS.

Changes to 2009 Directory, Arkansas Municipal Officials

Submit changes to Whitnee Bullerwell, wvb@arml.org.

Briarcliff

Delete M (Vacant)
Add M Eugene Hubka
Delete AL Eugene Hubka
Add AL (Vacant)

Beaver

Delete AL (Vacant)
Add AL Cindy Ratliff
Add AL Debbie Lester

Briarcliff

Add CA James Goldie

Brinkley

Add AM Karen Nickleson

Fountain Lake

Delete M Tim Stockdale
Add M John Frank Pfenenger
Delete AL John Frank Pfenenger
Add AL (Vacant)
Delete AL Ivan Lopes
Add AL (Vacant)

Goshen

Delete R/T Cheryl Whillock
Add R/T Sharon Baggett

Green Forest

Delete C/T Janell Compton
Add C/T John Bailey
Delete M Richard Deweese
Add M Janell Compton

Lake City

Delete AL Kenneth Winford
Add AL Jeffrey Wisham

Lincoln

Add PC//A Russell Morphis

Menifee

Delete M Stanley Morris
Add M Alice Hines

Perry

Delete FC Charles Thompson Jr.
Add FC William "Bill" Finley

Shannon Hills

Delete M (Vacant)
Add M James Smith

Springtown

Delete M Loretta Riley
Add M Paul Lemke
Delete AL Paul Lemke
Add AL (Vacant)

Waldron

Delete AL Kenneth Bynum
Add AL Carolyn McDonald

Ward

Delete AL Ginger Tarno
Add AL (Vacant)

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Pursue public-private partnerships

Local governments accomplish so much more when they bring the entire community—individuals and businesses—to the table to pursue common goals.

By Chad Gallagher

No man is an island, the old saying declares. The longer I live the more I realize this to be so very true. Visiting an island is wonderful (particularly as this Arkansas winter sets in), but who in his right mind wants to be an island? Life is richer and more fulfilling when it is shared with others.

Politics thrives on the thrill of individual accomplishment yet often unnecessarily burns bridges, even when “success” and “victory” are achieved. A little experience and time reveals that relationships are most valuable. Success is meant to be shared, and working together always builds a better community. The city or town that develops strong strategic partners at multiple levels is a community on the road to sustainable success.

A hopeful vision inspires people. The hope of a safe community, enjoyable life, affordable and convenient healthcare, bright opportunities for their children and a sense of belonging all inspire people. Political campaigns offer competing messages of an envisioned future. The most inspiring and most compelling vision typically wins. Political skill can deliver a victory and often it can win some governing battles, but real long-term success in governing and building better communities requires a true team effort. A lack of teamwork is why Washington can seem broken, and too many statehouses are hopelessly locked down. Arkansas state government is on occasion an exception to this discouraging trend. During my time in state government, I most enjoyed watching the policy initiatives where I saw members of the Legislature and the governor cross party lines, working together in order to solve problems.

Collaboration helps foster joint ownership to the vision. It creates synergy and as a result things get done. This concept should be applied to all community projects. Every community has a wealth of resources in its local citizens and businesses. Just recently on a site visit to McCrory, I was impressed by the high level of civic pride and local community investment. Local residents donated funds for a park, paid for the lights, renovated a beautiful historic building into a community center, and restored an old downtown movie theater and reopened its doors. These things weren't done by large municipal cash reserves or through extensive grant programs. They were accomplished by innovative, hard working and sacrificial people who care about building a better community.

Public-private partnerships are a necessity in today's community development environment. The public sector must strategically partner with the private sector in order to achieve broad community goals. When in proper balance these relationships are mutually beneficial and help build better communities. Municipalities should look to individual members of the community as a resource for community projects. Beyond individuals, local businesses and even large corporations are potentially great partners on certain projects. Many large corporations and private foundations invest millions of dollars annually into community projects and humanitarian efforts. The private sector plays a key role in helping construct public facilities, implement community service programs such as youth centers, healthcare clinics, beautification programs, housing developments and much more.

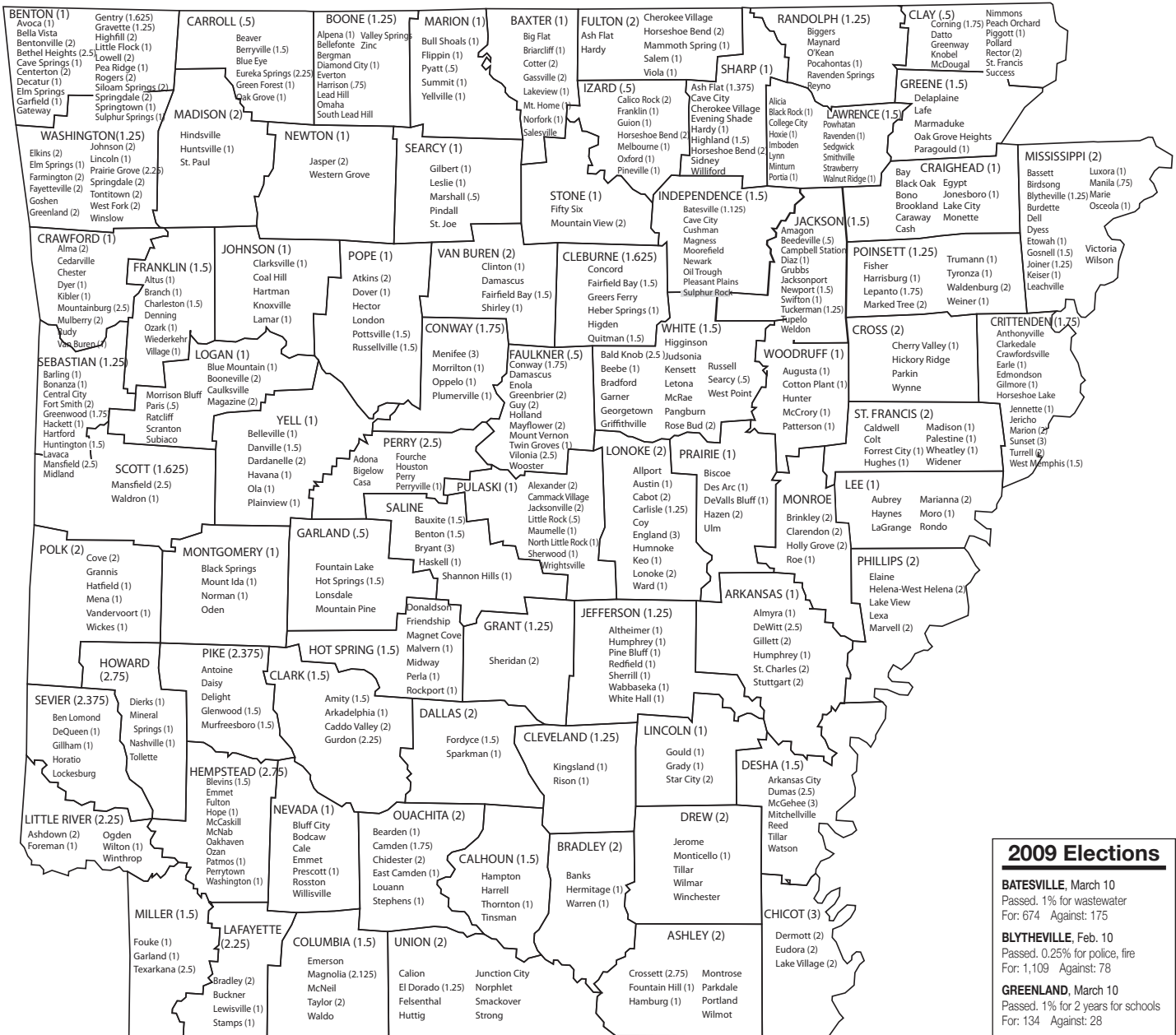
Cities should consider public-private sector partnerships in community development and when looking for solutions to community challenges. In one Arkansas community a public-private partnership saved the local hospital. In others it has expanded airports, constructed buildings, improved parks, operated after-school programs and more. Arkansans are especially generous. Arkansas consistently ranks high in per capita giving. Arkansans give. They give to their institutions of faith, local organizations, others in need and to community efforts. Arkansas businesses are owned and operated by the same kind of people.

When looking for funding and assistance on community projects it is important to not only look through the current list of federal and state grants available. Look around your community; look at the list of Arkansas companies and even the list of national companies known for giving to worthwhile causes. Consider sharing your vision with them and offering them a seat at the table as a partner to make life better for your citizens. Your mutual interest and mutual effort could lead to great benefit for the people that call your town home.



Chad Gallagher is principal of Legacy Consulting and a former mayor of DeQueen. Contact him at 501-580-6358 or by e-mail at chad.gallagher@legacyincorporated.com.

Local Option Sales and Use Tax in Arkansas



2009 Elections

- BATESVILLE, March 10**
Passed. 1% for wastewater
For: 674 Against: 175
- BLYTHEVILLE, Feb. 10**
Passed. 0.25% for police, fire
For: 1,109 Against: 78
- GREENLAND, March 10**
Passed. 1% for 2 years for schools
For: 134 Against: 28
- DEWITT, April 14**
Passed. 1¢ for street improvements
For: 178 Against: 94
- SHERIDAN, April 14**
Passed. 1¢ for parks and recreation
For: 230 Against: 50
- CROSS CO., March 10**
Failed. 1¢ for econ. development
For: 678 Against: 807
- GRAVETTE, June 9**
Passed. 0.75% extended
For: 48 Against: 10
- FORT SMITH, June 9**
Passed. 1% for sewer
For: 2,188 Against: 251
- PYATT, Feb. 10**
Passed. 0.5%
For: 46 Against: 4
- BRADLEY CO., March 16**
Increased to 2%
For: 750 Against: 563
- MAGAZINE, Sept. 15**
Passed: reallocation to general fund
For: 80 Against: 35
- BENTON, Nov. 10**
Failed. 0.50% for public safety
For: 1,095 Against: 1,815

Source: Debbie Rogers, Office of State Treasurer
See also: www.arkansas.gov/dfa

Sales and Use Tax Year-to-Date 2009 with 2008 Comparison (shaded gray)

Month	Municipal Tax		County Tax		Total Tax		Interest	
Jan.	\$35,895,776	\$34,813,382	\$38,497,274	\$35,667,309	\$74,393,050	\$70,480,691	\$92,482	\$100,697
Feb.	\$42,021,936	\$40,909,946	\$43,359,038	\$41,931,827	\$85,380,974	\$82,841,773	\$103,317	\$372,742
March	\$33,523,556	\$34,903,177	\$35,926,755	\$35,942,013	\$69,450,311	\$70,845,190	\$102,348	\$ 95,225
April	\$35,106,978	\$36,655,487	\$37,321,460	\$38,133,946	\$72,428,438	\$74,789,433	\$109,108	\$347,059
May	\$37,844,100	\$35,796,989	\$39,586,629	\$39,392,769	\$77,430,729	\$72,630,352	\$48,100	\$115,346
June	\$35,354,936	\$36,594,610	\$37,127,878	\$38,926,734	\$72,482,814	\$75,521,444	\$84,093	\$144,715
July	\$36,239,404	\$39,044,209	\$37,874,981	\$39,322,938	\$74,114,385	\$78,367,147	\$68,590	\$97,342
August	\$36,555,700	\$40,485,622	\$40,128,797	\$42,047,239	\$76,684,497	\$82,532,861	\$73,271	\$76,180
Sept.	\$36,037,008	\$38,446,476	\$38,673,292	\$40,091,511	\$74,710,300	\$78,537,987	\$69,889	\$108,861
Oct.	\$36,931,425	\$37,905,303	\$38,991,204	\$39,732,227	\$75,922,629	\$77,637,530	\$84,838	\$105,188
Nov.	\$35,927,998	\$38,258,299	\$37,400,814	\$40,732,841	\$73,328,812	\$78,991,140	\$66,406	\$83,876
Total	\$401,438,817	\$416,585,332	\$424,888,122	\$431,921,354	\$826,326,939	\$848,506,686	\$902,241	\$1,647,228
Averages	\$36,494,438	\$37,871,394	\$38,626,193	\$39,265,578	\$75,120,631	\$77,136,971	\$82,022	\$149,748



MUNICIPAL HEALTH BENEFIT FUND

PREFERRED PROVIDER NETWORK



CHANGES TO THE 2009 MHBF DIRECTORY, AS OF DECEMBER 1, 2009

Also visit League Programs on League Web site, www.arml.org, for these changes and providers.

LAST NAME	FIRST NAME	CLINIC/SPECIALTY	ADDRESS	CITY	ST	ZIP	PHONE
IN-STATE ADDITIONS							
MOSS, OD	R.W.	COMMUNITY VISION CENTER	109 W.P. MALONE DR	ARKADELPHIA	AR	71923	870-246-6877
MOORE, MD	JESSE D	FAMILY PRACTICE	105 S 2ND ST	AUGUSTA	AR	72006	870-347-2568
OBIKWU, MD	NELSON A	THE CHILDRENS CLINIC	1700 HARRISON #N	BATESVILLE	AR	72501	870-262-2000
QUALLS, APN	ELLEN	WHITE RIVER PHYS. GROUP	1215 SIDNEY #203	BATESVILLE	AR	72501	870-262-6155
RIBEIRO, DDS	RITA	MARKS CHILDRENS DENTISTRY	2305 SPRINGHILL RD #1	BENTON	AR	72019	501-847-7070
ST. JOHN'S EMS		AMBULANCE	302 RICE ST	BERRYVILLE	AR	72616	870-423-2889
GAIRHAN, DDS	EMILY	HIGGINBOTHAM FAMILY DENTAL	3710 E MAIN ST #K	BLYTHEVILLE	AR	72315	870-762-1331
MAYNOR, DDS	BRITTANY	HIGGINBOTHAM FAMILY DENTAL	3710 E MAIN ST #K	BLYTHEVILLE	AR	72315	870-762-1331
WOODRUFF, MD	SARAH	CLARKSVILLE MEDICAL GROUP	601 W MCKENNON ST	CLARKSVILLE	AR	72830	479-754-8384
GULLIC, MD	PHILLIP	CONWAY OBGYN CLINIC	2519 COLLEGE AVE	CONWAY	AR	72032	501-327-6547
PATTERSON, OD	WILLIAM R	PATTERSON EYE CARE	2505 DONAGHEY AVE #102	CONWAY	AR	72032	501-450-9900
REVILLA, MD	RICARDO	SA EMERGENCY PHYSICIANS	700 W GROVE ST	EL DORADO	AR	71730	870-864-3200
PHYSICIANS SPECIALTY HOSPITAL		HOSPITAL	3873 N PARKVIEW DR	FAYETTEVILLE	AR	72703	479-571-7020
BENAFIELD, MD	R. BRYAN	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
BIBB, MD	DEBORAH	MEDISERVE WALK-IN CLINIC	117 E SYCAMORE	FAYETTEVILLE	AR	72703	479-521-0200
NO HILLS ENDOSCOPY CENTER		ENDOSCOPIC CTR.	3344 N FUTRALL	FAYETTEVILLE	AR	72703	479-582-7280
VO, MD	HALEY	FAMILY MEDICAL CENTER	2907 E JOYCE BLVD	FAYETTEVILLE	AR	72703	479-521-8260
WILLIAMS, MD	ANDREA	AR PHYSICAL HEALTH & REHAB	1583 MAIN DR	FAYETTEVILLE	AR	72704	479-443-0800
KNAPP, MD	AVERY	RADIOLOGY SERVICES PA	310 LEXINGTON AVE	FORT SMITH	AR	72902	479-494-0500
LINN, PA	MARY	SMF HOSPITAL ASSOCIATES	1001 TOWSON AVE	FORT SMITH	AR	72901	479-709-7399
SAMUELSON, OT	ASHLEY L	RIVER VALLEY MUSCULOSKELTAL CTR	3501 W.E. KNIGHT DR	FORT SMITH	AR	72903	479-709-8350
STAGGS, MD	JOE	FORTSMITH INTERNAL MEDICINE	708 LEXINGTON AVE	FORT SMITH	AR	72901	479-782-4470
ST. JOHN'S EMS		AMBULANCE	200 SPARKY COURT	GREEN FOREST	AR	72638	870-438-5718
BELL, MD	PATRICIA	FAMILY ENT & SINUS CENTER	106 E CRANDALL AVE #A	HARRISON	AR	72601	870-741-4368
BRENT, APN	DEBRA	VILLAGE INTERNAL MEDICINE	4419 NORTH HWY 7 #201	HOT SPRINGS	AR	71909	501-922-2217
EVANS, LPC	CHARLOTTE	LIFES JOURNEY COUNSELING	512 W WASHINGTON AVE	JONESBORO	AR	72401	870-935-5433
GAIRHAN, DDS	EMILY	HIGGINBOTHAM FAMILY DENTAL	321 SOUTHWEST DR	JONESBORO	AR	72401	870-932-8585
KILLOUGH, OD	MICHAEL	VISION CARE CONSULTANTS	1911 W PARKER RD	JONESBORO	AR	72404	870-910-5493
MAYNOR, DDS	BRITTANY	HIGGINBOTHAM FAMILY DENTAL	321 SOUTHWEST DR	JONESBORO	AR	72401	870-932-8585
GAIRHAN, DDS	EMILY	HIGGINBOTHAM FAMILY DENTAL	126 S MAIN	LEACHVILLE	AR	72438	870-539-6621
MAYNOR, DDS	BRITTANY	HIGGINBOTHAM FAMILY DENTAL	126 S MAIN	LEACHVILLE	AR	72438	870-539-6621
PERRY, MD	BARBARA						
	"GENNICE"	PERRY PRIMARY CARE	11321 I-30 #304	LITTLE ROCK	AR	72209	501-455-9500
TANNER, PHD	VICKI	PSYCHOLOGY	2024 ARKANSAS VALLEY DR #308	LITTLE ROCK	AR	72212	501-223-9878
DARWIN, MD	AMY	MELBOURNE MEDICAL CLINIC	1110 E MAIN ST	MELBOURNE	AR	72556	870-368-4344
P & M QUALITY MEDICAL		DURABLE MED. EQUIP & SUPPLIES	102 N MAIN ST	MONTICELLO	AR	71655	870-367-7456
SMITH, OD	JAMES K	OPTOMETRY	3929 MCCAIN BLVD #K03A	NO LITTLE ROCK	AR	72116	501-753-0900
LAMASTER, DDS	AARON	GENERAL DENTISTRY	102 W COLLEGE ST	OZARK	AR	72949	479-667-3441
MCGRATH, MD	CHRISTOPHER	NEA CLINIC	4700 W KINGS HWY	PARAGOULD	AR	72450	870-240-8402
HINTON, CRNA	JAMES	JAMES TRICE MD	7005 S HAZEL ST	PINE BLUFF	AR	71603	870-536-3070
MCCRARY, MD	GEORGE	FIRSTCARE FAMILY DOCTORS	775 E DOUGLAS	PRAIRIE GROVE	AR	72753	479-267-5600
BELL, MD	LINDA	PSYCHIATRIC CLINIC	2301 W MAIN	RUSSELLVILLE	AR	72801	479-968-3323
BROWN, PA	CARRIE	SHERWOOD FAMILY MEDICAL	1308 E KIEHL AVE	SHERWOOD	AR	72120	501-835-0703
JOHNSTON, PHD	MARCELA	BEHAVIOR MANAGEMENT SYS.	2402 WILDWOOD AVE #140	SHERWOOD	AR	72120	501-771-4442
COKER, MD	MATT	OZARK ORTHOPAEDIC CLINIC	1675 W JEFFERSON	SILOAM SPRINGS	AR	72761	479-524-6188
MCCRARY, MD	GEORGE	FIRSTCARE FAMILY DOCTORS	1109 S WEST END ST	SPRINGDALE	AR	72764	479-750-3630
VO, MD	HALEY	FAMILY MEDICAL CENTER	601 W MAPLE #102	SPRINGDALE	AR	72764	479-750-6585
CALVERY-CARMAN, APN	JULIE	VAN BUREN FAMILY CLINIC	209 W POINTER TRAIL	VAN BUREN	AR	72956	479-474-3399
RAMOS, OD	OSCAR	DOCTORS VISION CENTER	798 W SERVICE RD	WEST MEMPHIS	AR	72301	870-732-2066
INGLE, LPC	LINDA	PSYCHOLOGY	222 A MISSISSIPPI	WYNNE	AR	72396	870-208-3311
IN-STATE UPDATES							
KHAN, MD	IKRAM	BATESVILLE NEUROLOGY	1699 HARRISON #D	BATESVILLE	AR	72501	870-262-2000
SMITH, PA	RENEE	BEEBE FAMILY CLINIC	47 HWY 64 WEST	BEEBE	AR	72012	501-882-3388
BAXLEY, MD	PAUL	SALINE HEART GROUP	1000 HWY 35 NORTH #8	BENTON	AR	72019	501-315-4008
HATCH, MD	ALLEN B	SALINE HEART GROUP	1000 HWY 35 NORTH #8	BENTON	AR	72019	501-315-4008
HILL, MD	EDWARD	INTERNAL MEDICINE ASSOCIATES	112 N MAIN ST	BENTON	AR	72015	501-778-5740
MARKS, DDS	KATHLEEN	MARKS CHILDRENS DENTISTRY	2305 SPRINGHILL RD #1	BENTON	AR	72019	501-847-7070
ALAM, MD	SHAMSUL	NW PHYSICIANS CLINIC	811 SE 28TH ST #7	BENTONVILLE	AR	72712	479-271-9393
YAO, MD	JOSEPH	ADVANCED ORTHOPAEDICS	526 CHICKASAWVA ST	BLYTHEVILLE	AR	72315	870-762-2447
CONWAY OB/GYN CLINIC		OBSTETRICS & GYNECOLOGY	2519 COLLEGE AVE	CONWAY	AR	72032	501-327-6547
LANDBERG, MD	KARL	GASTROENTEROLOGY	1375 OLD MORRILTON HWY	CONWAY	AR	72032	501-336-9620

LAST NAME	FIRST NAME	CLINIC/SPECIALTY	ADDRESS	CITY	ST	ZIP	PHONE
WOODARD, MD	ERIC	INTERNAL MED.	525 HENDRIX COVE	CONWAY	AR	72033	501-450-6400
CAMPBELL, CRNA	J. BENJAMIN	CHAMBERS HOS.ANESTHESIA GROUP	719 DETROIT ST	DANVILLE	AR	72903	479-495-2241
YOUNG, MD	JEFF P	DERMATOLOGY	1302 W COLLIN RAYE DR #A	DEQUEEN	AR	71832	903-792-2777
DIXON, MD	RODNEY M	SA EMERGENCY PHYSICIANS	700 W GROVE ST	EL DORADO	AR	71730	870-864-3200
EZELL, MD	LARRY	SA EMERGENCY PHYSICIANS	700 W GROVE	EL DORADO	AR	71730	870-864-3200
LUPER, MD	REBECCA A	SA EMERGENCY PHYSICIANS	700 W GROVE ST	EL DORADO	AR	71730	870-864-3200
BIBB, MD	DEBORAH	MEDISERVE WALK-IN CLINIC	1188 SALEM RD #6	FAYETTEVILLE	AR	72704	479-442-0006
BRAZIEL, PA	DIANA	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
COKER, MD	TOM PATRICK	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
EDMONDSON, MD	STEVEN	WASHINGTON REG. MEDICAL GROUP	3215 N NORTH HILLS BLVD	FAYETTEVILLE	AR	72703	479-463-7113
HANBY, MD	CHARLES	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72702	479-521-2752
HANNAH, CRNA	KEVIN	PHYSICIANS SPECIALTY HOS.	3873 N PARKVIEW DR	FAYETTEVILLE	AR	72703	479-571-7020
HARPER, PA	CANDACE	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
HEINZELMANN, MD	ANDREW D	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
HICKS, CRNA	MATTHEW	PHYSICIANS SPECIALTY HOS.	3873 N PARKVIEW DR	FAYETTEVILLE	AR	72703	479-571-7020
JOHNSON, MD	JEFFREY W	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
KENDRICK, MD	CARL M	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
LANDRY, CRNA	ANTONIO	OZARK REGIONAL ANESTHESIA	3215 N NORTH HILLS BLVD	FAYETTEVILLE	AR	72703	479-463-1019
MCCARTHY, CRNA	SEAN	PHYSICIANS SPECIALTY HOS.	3873 N PARKVIEW DR	FAYETTEVILLE	AR	72703	479-571-7020
MURRY, MD	WILLIAM	PHYSICIANS SPECIALTY HOS.	3873 N PARKVIEW DR	FAYETTEVILLE	AR	72703	479-571-7020
PARK, MD	JOHN P.	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
PLEIMANN, MD	JASON	OZARK ORTHOPAEDIC CLINIC	3317 N WIMBERLY DR	FAYETTEVILLE	AR	72703	479-521-2752
RACHEOTES, DC	ALEXIS	CHIROPRACTIC	3538 N HWY 112 #2	FAYETTEVILLE	AR	72704	479-443-9699
WAGGONER, CRNA	REX	PHYSICIANS SPECIALTY HOS.	3873 N PARKVIEW DR	FAYETTEVILLE	AR	72703	479-571-7020
TRAYLOR, DC	WILLIAM M	TRAYLOR CHIROPRACTIC CLINIC	307 N WASHINGTON #A	FORREST CITY	AR	72336	870-633-9283
BEALLIS, DO	RANDALL	SMF HOSPITAL ASSOCIATES	1001 TOWSON AVE	FORT SMITH	AR	72901	479-441-3396
DANG, OD	KEVIN	DANG EYECARE & ASSOCIATES	4189 PHOENIX AVE #B	FORT SMITH	AR	72903	479-434-4668
KELLY, MD	JAMES	WEST ARKANSAS PLASTIC SURGERY	4500 TOWSON AVE #B	FORT SMITH	AR	72901	479-709-7100
NOWLIN, MD	ROBERT L	COOPER CLINIC	6801 ROGERS AVE	FORT SMITH	AR	72903	479-478-3593
SANDERS, MD	ROBERT III	COOPER CLINIC	9616 ROGERS AVE	FORT SMITH	AR	72913	479-452-7700
VEATCH, CRNA	CLIFTON	WESTERN AR ANESTHESIOLOGY	2401 S 51ST COURT #A	FORT SMITH	AR	72903	479-452-1581
RICHARDSON, PT	NEELY	JONES PHYSICAL THERAPY	1425 N MAIN	HARRISON	AR	72601	870-741-4500
KLEINBECK, MD	SETH M	HAZEN FAMILY MEDICAL CLINIC	151 S LIVERMORE	HAZEN	AR	72064	870-255-3954
BLACKSTOCK, MD	TERRI	SOUTH CENTRAL GI	124 SAWTOOTH OAK ST	HOT SPRINGS	AR	71901	501-623-7800
GANN-LATORRE, PA	LINDA	VILLAGE INTERNAL MEDICINE	4419 N HWY 7 #201	HOT SPRINGS	AR	71909	501-922-2217
KETCHER, MD	BRENDA	SOUTH CENTRAL GI	124 SAWTOOTH OAK ST	HOT SPRINGS	AR	71901	501-623-7800
LITTLE, MD	BLAKE	SOMNO DIAGNOSTICS	106 RIDGEWAY #B	HOT SPRINGS	AR	71901	501-321-0547
SOMNO DIAGNOSTICS		SLEEP DISORDERS	106 RIDGEWAY # B	HOT SPRINGS	AR	71901	501-321-0547
SUTTON, MD	KRISTI	VILLAGE INTERNAL MEDICINE	4419 N HWY 7 #201	HOT SPRINGS	AR	71909	501-922-2217
KENDRICK, MD	JOHN	MINIMAL ACCESS SURGERY CLINIC	705 PHILLIPS PLACE	HUNTSVILLE	AR	72740	479-738-1700
BUXTON, MD	TRACI	FIRST CARE	333 STADIUM BLVD	JONESBORO	AR	72401	870-972-8181
DEER, MD	PHILIP	DEER EYE CLINIC	4942 WEST MARKHAM	LITTLE ROCK	AR	72205	501-224-4701
DEER, MD	PHILIP J III	DEER EYE CLINIC	4942 WEST MARKHAM	LITTLE ROCK	AR	72205	501-224-4701
JOHEIM, MD	JESSICA	ST. VINCENT MEDICAL GROUP	#2 ST VINCENT CIRCLE	LITTLE ROCK	AR	72205	501-552-4677
LOVETT, MD	ANGELA R.	ANESTHESIA SPEC. OF ARKANSAS	10301 KANIS RD.	LITTLE ROCK	AR	72205	501-552-7268
MCKELVEY, MD	K. DAVID	THE WOMAN'S CLINIC	500 S UNIVERSITY #414	LITTLE ROCK	AR	72205	501-664-4683
MINTON, MD	RANDELL B	ARKANSAS CARDIOLOGY	9501 LILE DR. #600	LITTLE ROCK	AR	72205	501-227-7596
PENICK, MD	EDWARD III	DEER EYE CLINIC	4942 WEST MARKHAM	LITTLE ROCK	AR	72205	501-224-4701
QURESHI, MD	AMIR	ARKANSAS SPINE AND PAIN	5700 W MARKHAM	LITTLE ROCK	AR	72205	501-227-0184
WALKER, DDS	DAVID E JR.	WALKER ORTHODONTICS	10411 W MARKHAM #100	LITTLE ROCK	AR	72205	501-225-4300
WELLS, MD	CARLOTTA	SW AR. FOOT & ANKLE CENTER	1707 EASTRIDGE DR #A	MAGNOLIA	AR	71753	870-234-2740
KELLY, DO	HARRY	MAMMOTH SPRING MEDICAL CLINIC	240 S MAIN ST	MAMMOTH SPRING	AR	72554	870-625-3228
BUFFORD, MD	PHILLIP	BURNETT-CROOM-LINCOLN-PADEN	405 BUTTERCUP DR	MTN. HOME	AR	72653	870-425-3030
WARR, MD	JAMES A	BURNETT-CROOM-LINCOLN-PADEN	405 BUTTERCUP DR	MTN. HOME	AR	72653	870-425-3030
WOLF, MD	BRUCE	BRUCE WOLF PHYSICAL THERAPY	603 NORTH TOWN	MTN. HOME	AR	72653	870-425-5180
ASCENT CHILDREN HEALTH SERVICES		PED. PSYCH & PSYCHOLOGY	4107 RICHARDS RD	NO LITTLE ROCK	AR	72117	501-955-2220
NORTH LOGAN MERCY HOSPITAL		HOSPITAL	500 E. ACADEMY	PARIS	AR	72855	479-963-6101
NICHOLS, MD	SCOTT	FAMILY PRACTICE	4747 DUSTY LAKE DR #202	PINE BLUFF	AR	71603	870-879-3517
KALER, MD	RONALD J	OZARK ORTHOPAEDIC CLINIC	1101 HORSEBARN RD	ROGERS	AR	72758	479-271-9607
SCOTT, LCSW	PATRICIA	AR. PSYCHOTHERAPY CENTER	114 COUNTRY CLUB RD	SHERWOOD	AR	72120	501-834-2727
ALLARD, MD	MARK M	OZARK ORTHOPAEDIC CLINIC	1657 W JEFFERSON	SILOAM SPRINGS	AR	72761	479-524-6188
BIBB, MD	DEBORAH	MEDISERVE WALK-IN CLINIC	161 N MAESTRI DR	SPRINGDALE	AR	72762	479-361-1020
KENDRICK, MD	JOHN	MINIMAL ACCESS SURGICAL CLINIC	5230 WILLOW CREEK DR	SPRINGDALE	AR	72762	479-927-3100
RAKER, DC	JAMES	ARK-LA-TEX HEALTH CENTER	1414 ARKANSAS BLVD.	TEXARKANA	AR	71854	870-773-7246
HASEN, MD	HOWARD	MID-SOUTH UROLOGY	228 TYLER #202	WEST MEMPHIS	AR	72301	870-732-5070
WAH, MD	JOHN C	FAMILY PRACTICE	255 W. BROADWAY	WEST MEMPHIS	AR	72301	870-735-8246
IN-STATE DELETES							
NOEL, APN	BILLY	SO LOGAN FAMILY PRACTICE	1808 E MAIN ST	BOONEVILLE	AR	72927	479-675-2228
ROSS, MD	R. WENDELL	SO LOGAN FAMILY PRACTICE	1069 S SHARPE	BOONEVILLE	AR	72927	479-675-2228
COKER, MD	TOM PHILLIP	OZARK ORTHOPAEDIC & SPORTS MED.	3317 N. WIMBERLY DR.	FAYETTEVILLE	AR	72703	479-521-2752

LAST NAME	FIRST NAME	CLINIC/SPECIALTY	ADDRESS	CITY	ST	ZIP	PHONE
FRANKLIN, PSYD	SUSAN	PSYCHOLOGY	301-A WEST MOUNTAIN	FAYETTEVILLE	AR	72701	479-442-2530
HART, ANP	GWEN E	ST JOSEPHS MERCY CLINIC	903 DESOTO BLVD	HOT SPRINGS VLG.	AR	71909	501-922-6266
COTTRELL, MD	AMY	ST. VINCENT FAMILY CLINIC - CHENAL	1811 RAHLING RD #120	LITTLE ROCK	AR	72223	501-552-8150
KETCHER, MD	BRENDA	GASTROENTEROLOGY	4301 W MARKHAM	LITTLE ROCK	AR	72205	501-686-8000
HART, ANP	GWEN E	ST JOSEPHS MERCY CLINIC	25255 HWY 5 #L	LONSDALE	AR	72087	501-922-1065
PIKE CO. HOSPITAL		HOSPITAL	315 E. 13TH ST.	MURFREESBORO	AR	71958	870-285-3182
HASSAN, MD	ADEL	SURGICAL CONSULTANTS	1000 W KINGSHIGHWAY #1	PARAGOULD	AR	72450	870-239-5916
WASHINGTON, MD	MITZI	FAMILY PRACTICE	1407 E RACE ST	SEARCY	AR	72143	501-279-0502

OUT-OF-STATE ADDITIONS

A & M MEDICAL GROUP		DURABLE MED. EQUIP. & SUPPLIES	3205 INDUSTRIAL WAY #300	SNELLVILLE	GA	30039	770-369-4013
ST. JOHN'S EMS		AMBULANCE	502 SPRUCE ST	AURORA	MO	65605	417-678-4573
ST. JOHN'S EMS		AMBULANCE	59 MEADOW LARK RD	BRANSON WEST	MO	65548	417-272-1700
ST. JOHN'S EMS		AMBULANCE	216 W DALLAS	BUFFALO	MO	65605	417-345-2831
ST. JOHN'S EMS		AMBULANCE	749 BALL PARK RD	CAMEDENTON	MO	65020	573-346-1026
ST. JOHN'S EMS		AMBULANCE	13808 N HWY 7	CLIMAX SPRINGS	MO	65324	573-347-3679
ST. JOHN'S EMS		AMBULANCE	309 E HOSPITAL RD	ELDORADO SPRINGS	MO	64744	417-876-4645
ST. JOHN'S EMS		AMBULANCE	6578 STSTE HWY 13	LAMPE	MO	65681	417-779-0280
ST. JOHN'S EMS		AMBULANCE	535 TOWER RD	LEBANON	MO	65536	417-533-6314
ST. JOHN'S EMS		AMBULANCE	806 N HWY 5	MANSFIELD	MO	65704	417-924-8989
ST. JOHN'S EMS		AMBULANCE	1315 S LANDRUM	MT. VERNON	MO	65712	417-466-3280
ST. JOHN'S EMS		AMBULANCE	323 E STATE ST	MTN. GROVE	MO	65711	417-926-4414
ST. JOHN'S EMS		AMBULANCE	102 E US HWY 60	MTN. VIEW	MO	65548	417-934-6222
HOUSEWORTH, MD	STEPHEN	LEADING EDGE ORTHOPAEDIC & SPORTS	225 PHYSICIANS PARK DR #102	POPLAR BLUFF	MO	63901	573-785-4546
MCSPADDEN, MD	FARRAH T	POPLAR BLUFF MANAGEMENT GROUP	2210 BARRON RD #211	POPLAR BLUFF	MO	63901	573-727-9996
POTTER, MD	CHARLES R	THREE RIVERS ENT	225 PHYSICIANS PARK DR #200	POPLAR BLUFF	MO	63901	573-785-7607
ADADA, MD	HAYTHAM	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #260	ROLLA	MO	65401	573-458-6358
HUDDLESTON, MD	DON	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #250	ROLLA	MO	65401	573-458-6610
MIKHAILOVA, MD	VERA	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #250	ROLLA	MO	65401	573-458-6363
MOHSEN, MD	BASHAR	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #260	ROLLA	MO	65401	573-458-6380
PHIPPEN-GESUALDI, MD	SHERRY	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #320	ROLLA	MO	65401	573-458-6365
RATCHFORD, MD	NATHAN	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #320	ROLLA	MO	65401	573-458-6359
VUDA, MD	MURALI	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #260	ROLLA	MO	65401	573-458-6358
ST. JOHN'S EMS		AMBULANCE	1407 E ST. LOUIS	SPRINGFIELD	MO	65803	417-820-8620
ST. JOHN'S EMS		AMBULANCE	1664 E KEARNEY	SPRINGFIELD	MO	65802	417-862-0715
ST. JOHN'S LIFE LINE AIR MEDICAL		AMBULANCE	1235 E CHEROKEE	SPRINGFIELD	MO	65804	417-820-6679
WITTHOHN, MD	PAMELA B	ST JOHNS REGIONAL HEALTH CTR	1235 E CHEROKEE	SPRINGFIELD	MO	65804	417-820-2000
WITTHOHN, MD	PAMELA B	ST JOHNS CLINIC	3231 S NATIONAL AVE #100	SPRINGFIELD	MO	65807	417-885-0810
ST. JOHN'S EMS		AMBULANCE	816 E HWY 32	STOCKTON	MO	65737	417-276-5444
ST. JOHN'S EMS		AMBULANCE	256 N HWY 17	SUMMERSVILLE	MO	65571	417-932-4567
OZARKS MEDICAL CENTER		HOSPITAL	1100 N KENTUCKY AVE	WEST PLAINS	MO	65775	417-256-9111
ST. JOHN'S EMS		AMBULANCE	NORTH 19 HWY	WINONA	MO	65588	573-325-4644
LLANDEROSOS, MD	OSVALDO	NEPHROLOGY (KIDNEY)	1553 N PORTER AVE	NORMAN	OK	73071	405-217-8500
WILLIAMS, MD	DAVID	INTERNAL MED.	1553 N PORTER AVE	NORMAN	OK	73071	405-217-8501
LONERGAN, MD	ROBERT	TABOR ORTHOPEDICS	2996 KATE BOND RD #105	BARTLETT	TN	38133	901-377-5330
GRANDBERRY, MD	DEIDREA	WOMENS PHYSICIANS GROUP	7705 POPLAR AVE #150	GERMANTOWN	TN	38138	901-273-1190
DESIO, APRN	CINDY	GREYSTONE MEDICAL CLINIC	1044 GREYSTONE SQUARE	JACKSON	TN	38305	731-661-0131
DESIO, MD	MARCUS	GREYSTONE MEDICAL CLINIC	1044 GREYSTONE SQUARE	JACKSON	TN	38305	731-661-0131
DENKA, MD	DAVID A	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
FAHEY, MD	CHRISTIAN	MEMPHIS ORTHOPAEDIC GROUP	1325 EASTMORELAND #260	MEMPHIS	TN	38104	901-725-5136
FLETCHER, MD	DANIEL T	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
GRANDBERRY, MD	DEIDREA	WOMENS PHYSICIANS GROUP	1469 POPLAR AVE	MEMPHIS	TN	38104	901-276-3222
MABIE, MD	MATTHEW	MID-SOUTH PULMONARY SPECIALIST	550 POPLAR AVE #800	MEMPHIS	TN	38157	901-276-2662
POKABLA, MD	CHRISTOPHER	MEMPHIS ORTHOPAEDIC GROUP	3980 NEW COVINGTON PIKE #200	MEMPHIS	TN	38128	901-382-2606
MONU, MD	CHARLES	INTEGRATED INFECTIOUS DISEASES	2604 ST MICHAEL DR #238	TEXARKANA	TX	75503	903-614-5001
SCALES, MD	JAMES	COLLOM & CARNEY	5002 COWHORN CREEK RD	TEXARKANA	TX	75503	903-614-3003

OUT-OF-STATE UPDATES

DUPLANTIS, MD	ALLEN	POPLAR BLUFF MANAGEMENT GROUP	2360 KATY LANE	POPLAR BLUFF	MO	63901	573-727-2773
ALI, MD	YAQOOB	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #150	ROLLA	MO	65401	573-458-6379
CLEMENT, MD	KATHI	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR	ROLLA	MO	65401	573-458-6350
COTTINGHAM, DO	WILLIAM K	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #260	ROLLA	MO	65401	573-458-6358
CUNNINGHAM, MD	KARRIE	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #320	ROLLA	MO	65401	573-458-6359
HARBACH, MD	TODD	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #330	ROLLA	MO	65401	877-234-2524
KLINE, DO	KEVIN A	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #330	ROLLA	MO	65401	573-458-6370
MARTI, MD	LARRY B	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #330	ROLLA	MO	65401	573-458-6370
MCCAUL, MD	JAMES F	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #320	ROLLA	MO	65401	573-458-6393
MCENANEY, MD	SEAN A	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #250	ROLLA	MO	65401	573-458-6363
NORTHERN, DO	ALLEN	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #230	ROLLA	MO	65401	573-458-6350
RAO, MD	SUMAN	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #250	ROLLA	MO	65401	573-458-6363
SO, MD	CHUN H	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #260	ROLLA	MO	65401	573-458-6358

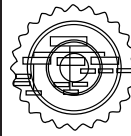
LAST NAME	FIRST NAME	CLINIC/SPECIALTY	ADDRESS	CITY	ST	ZIP	PHONE
SULLIVAN, DPM	MICHAEL R	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #330	ROLLA	MO	65401	573-458-6364
THOMAS, MD	JERRY E	ST JOHNS PHYSICIANS & CLINICS	1605 MARTIN SPRINGS DR #210	ROLLA	MO	65401	573-458-6350
SAENZ, MD	JAY	TABOR ORTHOPEDICS	2996 KATE BOND RD #105	BARTLETT	TN	38133	901-377-5330
TABOR, MD	OWEN B JR	TABOR ORTHOPEDICS	2996 KATE BOND RD #105	BARTLETT	TN	38133	901-377-5330
WOLF, MD	FREDRICK G	TABOR ORTHOPAEDICS	2996 KATE BOND RD #105	BARTLETT	TN	38133	901-377-5330
AKINS, MD	STEVEN	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
ANDERSON, MD	KEITH	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
BASCO, MD	EDUARDO	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
DANLEY, MD	BEVERLY	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
DIAZ, MD	CLARO	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
HACKMAN, MD	BELA B.	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
HARRIMAN, MD	MARK	MEMPHIS ORTHOPAEDIC GROUP	8040 WOLF RIVER BLVD #100	GERMANTOWN	TN	38138	901-756-0068
HOPKINS, MD	JACK T JR	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
JONES, MD	R RILEY	MEMPHIS ORTHOPAEDIC GROUP	8040 WOLF RIVER BLVD #100	GERMANTOWN	TN	38138	901-756-0068
KNIGHT, MD	WILLIAM H	MEMPHIS ORTHOPAEDIC GROUP	8040 WOLF RIVER BLVD #100	GERMANTOWN	TN	38138	901-756-0068
LEVENTHAL, MD	MARVIN	MEMPHIS ORTHOPAEDIC GROUP	8040 WOLF RIVER BLVD #100	GERMANTOWN	TN	38138	901-756-0068
LITZOW, MD	JAMES T	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
MANUGIAN, MD	ARSEN	MEMPHIS ORTHOPAEDIC GROUP	8040 WOLF RIVER BLVD #100	GERMANTOWN	TN	38138	901-756-0068
MCDONALD, MD	MICHAEL B	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
QUIROZ, MD	ANTONIO	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
SMITHERS, MD	MAUREEN	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
STAMPER, MD	JAMES	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
STEWART, MD	DAVID	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
VAN WYHE, MD	GALEN G.	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
WAGGONER, MD	STEPHEN M	MEMPHIS ORTHOPAEDIC GROUP	8040 WOLF RIVER BLVD #100	GERMANTOWN	TN	38138	901-756-0068
WATSON, MD	ANDREW	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
YOUNG, MD	LISA	THE SUTHERLAND CLINIC	7460 WOLF RIVER BLVD	GERMANTOWN	TN	38138	901-763-0200
BOURLAND, MD	WILLIAM	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
COLE, MD	R. JEFFREY	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
DOWLING, MD	DAVID J	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
FERGUSON, MD	CHRISTOPHER	MEMPHIS ORTHOPAEDIC GROUP	1325 EASTMORELAND #260	MEMPHIS	TN	38104	901-725-5136
GRINSPUN, MD	KENNETH	MEMPHIS ORTHOPAEDIC GROUP	3980 NEW COVINGTON PIKE #200	MEMPHIS	TN	90138	901-382-2606
HARRIMAN, MD	MARK	MEMPHIS ORTHOPAEDIC GROUP	1325 EASTMORELAND #260	MEMPHIS	TN	38104	901-725-5136
HARRIMAN, MD	MARK	MEMPHIS ORTHOPAEDIC GROUP	3980 NEW COVINGTON PIKE #200	MEMPHIS	TN	38128	901-382-2606
HARRIMAN, MD	MARK	MEMPHIS ORTHOPAEDIC GROUP	4816 RIVERDALE	MEMPHIS	TN	38141	901-624-8251
HOLCOMB, MD	RANDALL	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
KNIGHT, MD	WILLIAM H	MEMPHIS ORTHOPAEDIC GROUP	4816 RIVERDALE	MEMPHIS	TN	38141	901-624-8251
KRAHN, MD	TIMOTHY	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
LOCHEMES, MD	JOHN J	MEMPHIS ORTHOPAEDIC GROUP	4816 RIVERDALE	MEMPHIS	TN	38141	901-624-8251
MANUGIAN, MD	ARSEN	MEMPHIS ORTHOPAEDIC GROUP	4816 RIVERDALE	MEMPHIS	TN	38141	901-624-8251
MEMPHIS ORTHOPAEDIC GROUP MRI		MAGNETIC RES. IMAGING	3980 NEW COVINGTON PIKE #110	MEMPHIS	TN	38128	901-937-3201
MURRELL, MD	SAMUEL E	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
NEEL, MD	MICHAEL	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
PATTERSON, MD	JARED	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
SAENZ, MD	JAY	TABOR ORTHOPEDICS	6005 PARK AVE #608	MEMPHIS	TN	38119	901-767-8662
SORENSEN, MD	MICHAEL	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
TABOR, MD	OWEN	TABOR ORTHOPEDICS	6005 PARK AVE #608	MEMPHIS	TN	38119	901-767-8662
WAGGONER, MD	STEPHEN M	MEMPHIS ORTHOPAEDIC GROUP	4816 RIVERDALE	MEMPHIS	TN	38118	901-624-8251
WAGGONER, MD	STEPHEN M	MEMPHIS ORTHOPAEDIC GROUP	1325 EASTMORELAND #260	MEMPHIS	TN	38104	901-725-5136
WEISS, MD	KENNETH	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
WOLF, MD	FREDRICK G	TABOR ORTHOPAEDICS	6005 PARK AVE #608	MEMPHIS	TN	38119	901-767-8662
YOUNG, MD	JEFF P	DERMATOLOGY	202 W 19TH ST	MT. PLEASANT	TX	75455	903-792-2777
CHRISTUS REHAB		HOSPITAL	2400 ST. MICHAEL DR.	TEXARKANA	TX	75503	903-614-4271
CHRISTUS ST. MICHAEL'S		HOSPITAL	2400 ST. MICHAEL DR.	TEXARKANA	TX	75503	903-614-1000
COOK, MD	LEWIS	REGIONAL RETINA	2323 KENNEDY LANE	TEXARKANA	TX	75503	903-793-2020
FRANKS, MD	HAYDEN	DERMATOLOGY	2011 MOORES LANE	TEXARKANA	TX	75503	903-792-2777
MENEFEE, MD	KIPLAN	INDEPENDENT ANESTHESIA	1406 COLLEGE DR #4	TEXARKANA	TX	75503	903-793-6358
NORTHAM, MD	JON	OBSTETRICS & GYNECOLOGY	6 WOODMONT CROSSING	TEXARKANA	TX	75503	903-791-1044
REGIONAL RETINA		OPHTHALMOLOGY/OPTOMETRY	2323 KENNEDY LANE	TEXARKANA	TX	75503	903-255-1105
WONG, MD	PUISUM	COLLOM & CARNEY	5002 COWHORN CREEK RD	TEXARKANA	TX	75503	903-614-3282
YOUNG, MD	JEFF P	DERMATOLOGY	2011 MOORES LANE	TEXARKANA	TX	75503	903-792-2777
OUT-OF-STATE DELETES							
DULGHERU, MD	EMILIA	RHEUMATOLOGY	2400 LUCY LEE PKWY #A	POPLAR BLUFF	MO	63901	573-686-1144
DULGHERU, MD	OVIDIU A	POLPAR BLUFF MANAGEMENT GROUP	621 WEST PINE STREET	POPLAR BLUFF	MO	63901	573-686-7485
HECK, MD	MICHAEL	ORTHOMEMPHIS	6286 BRIARCREST AVE #200	MEMPHIS	TN	38120	901-259-1600
NORTHAM, MD	JON	ALLERGY & ASTHMA	6 WOODMONT CROSSING	TEXARKANA	TX	75503	903-791-1044
ROGERS, MD	MONA	OCCUPATIONAL THERAPY	4303 TEXAS BLVD.	TEXARKANA	TX	75503	903-793-1797

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CERTIFIED POLICE OFFICER—Strong is seeking a full-time certified police officer. \$30K per year. Benefits. For information, please call 870-797-7343. Mail resumés to Strong City Hall, P.O. Box 737, Strong, AR 71765.

CERTIFIED POLICE OFFICER—Tyronza is now accepting applications for a full-time Certified Police Officer. Candidates must meet all requirements of law enforcement standards and training. Applications may be picked up at the Tyronza City Hall, 143 S. Main Street. Send applications and resumés to P.O. Box 275, Tyronza, AR 72386.

PATROLMEN AND POLICE CHIEF—Tuckerman is seeking two patrolmen and a police chief. For further

information, contact Mayor Everett King at 870-349-5313 or 870-512-1220.

POLICE OFFICER—Concord is accepting resumés for a Certified Police Officer. Candidates must meet all requirements of law enforcement standards and training. Send your resumé to P.O. Box 115, Concord, AR 72523, or fax to 870-668-3315. For more information, call City Hall at 870-668-3315.

WATER SUPERINTENDENT—Tyronza is now accepting applications for certified Water and Wastewater Superintendent. Qualified applicant should possess at least Class 1 Water and Wastewater license or willing to obtain license upon being hired. Full-time position with fringe benefit package. Starting salary will de-

pend upon experience and qualifications. Applications may be picked up at the Tyronza City Hall, 143 S. Main Street. Send application and resumé to City of Tyronza, P. O. Box 275, Tyronza, AR 72386.

FOR SALE—Brinkley will be accepting sealed bids for a 1996 200+XP Brush Bandit limb chipper until Dec. 15, 2009. All bids must be turned in to the Mayor's office at 233 West Cedar Street, Brinkley, AR 72021. For more information, you may call Red Rollins at 870-734-1950 or 870-752-0803.

WHO you gonna CALL?

We don't know either, without your help. Fill out the Directory Information Request Forms and return them to the League. Watch for the new Directory in early 2010.

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ACCEPTING PATIENTS!

PINNACLE POINTE BEHAVIORAL HEALTHCARE SYSTEM

Is pleased to introduce the staff of

THE POINTE- AUTUMN ROAD OUTPATIENT BEHAVIORAL HEALTHCARE CLINIC

David Streett, M.D., and the professional staff are now accepting children and adult patients

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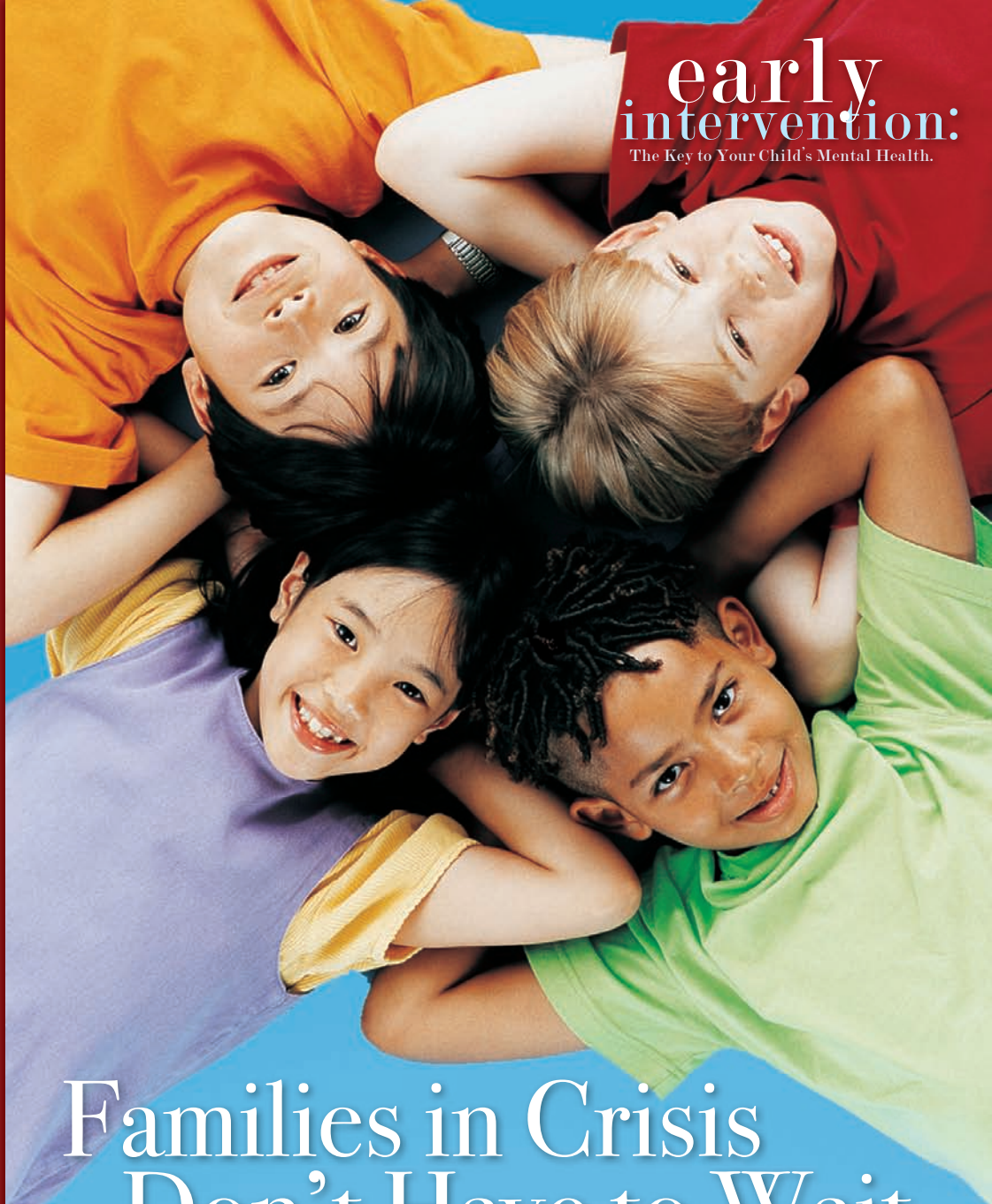
Expanded Services to include
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Extended hours for busy families



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- 2007 Residential Facility of the Year
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The Key to Your Child's Mental Health.



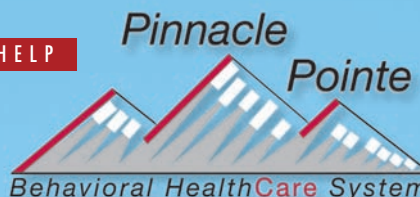
Families in Crisis Don't Have to Wait

Pinnacle Pointe offers Acute, Residential, and Outpatient services and free, confidential assessment and referral services 24 hours a day, 7 days a week as a community service. David Streett, M.D., Medical Director suggests that parents seek help if a child exhibits:

Aggression toward other children • An inability to cope with feelings • Frequent crying • Pleas for help • Fears of everyday things and/or possible disasters such as the deaths of family members • No interest in playing • Isolation • Discussions of death and dying; statements like "I wish I were dead." • Trouble sleeping • Sexually provocative behavior • Self-mutilation • Harm to animals • Unusual weight gain or loss • Drug or alcohol use

- Tricare approved and certified • Accept all other insurances as well as Medicaid
- Counseling for financial arrangements is provided as needed

WHERE TO GO FOR HELP



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Pictured: Michael Lindsey, Nick Papan, Ron Pyle, Jim Fowler, Carmen Quinn, Patricia Quinn, Jim Alexander, Charlie Roberts